

Raquel J. Webster Senior Counsel

January 5, 2021

### **BY ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

#### RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities During the COVID-19 Emergency <u>Response to PUC's Weekly Data Request</u>

Dear Ms. Massaro:

On behalf of National Grid,<sup>1</sup> I have enclosed the Company's response to the PUC's Weekly Data Request for December 28, 2020, which the Company received an extension to submit today, in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,

Websto

Raquel J. Webster

Enclosure

cc: Docket 5022 Service List Jon Hagopian, Esq. John Bell, Division Linda George, Division

<sup>&</sup>lt;sup>1</sup> The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

# <u>PUC 1-1</u>

## Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
  - o Arrears 30 Days 60 Days
  - o Arrears 60 Days 90 Days
  - o Arrears 90 Days >
- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
  - o Residential
  - o Residential Low-Income
  - o Small Commercial and Industrial ("C&I")
  - o Medium C&I
  - o Large C&I
- Historic Comparisons -12 Months' Historic Data
  - Variance in dollars
  - o Variance percentage

#### Response:

Per the PUC's request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

Date: 12/26/2020			
2019 Mar Apr May Jun July Aug Sep #of Customers	Oct         Nov         Dec         Jan         Feb         Mar         Apr         May         Jul         Aug         Sep         Oct         Nov         12/26/20	2019 / 2020 Variance (Percent Change)           O         Mar         Apr         May         Jun         Jul         Aug         Sep         Oct         Nov	2019 / 2020 Variance (Amount Change)           Oct         Dec         Apr         May         Jun         Jul         Aug         Sep         Oct         Nov         Dec
residential	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
For Customers w/ Arreas         61,152         65,215         61,544         60,130         65,491         67,412         71,5           Low income Residential         11,608         113,907         13,210         13,208         13,421         13,647         14,4           Small Cal         7,733         9,184         9,642         7,240         9,665         7,968         9,58           Medium Cki         -         -         10,667         10,077         127         12,79	79 72.123 79.745 75.462 73.196 78.962 82.598 85.437 80.360 82.251 77.379 83.247 90.003 91.765 92.495 9 10.14.667 15.065 15.536 15.5376 15.259 15.986 15.0583 14.460 14.150 13.771 14.122 14.564 13.405 13.260 11 56 7.965 9.951 9.516 9.447 9.022 11.523 15.784 10.277 9.138 9.448 9.275 8.744 9.666 9.829 1 10.173 1387 14.161 13.425 1.138 1.1387 1.	25         35.1%         32.6%         36.8%         18.2%         23.5%         27.2%         156           257         11.7%         8.2%         7.2%         7.9%         2.6%         3.5%         0.7%         4.7%         1.3%           758         55.8%         22.6%         3.5%         1.16.6%         -1.16%         2.7%         3.5%           758         55.8%         -0.7%         -0.7%         -0.7%         -0.7%         -3.5%         -0.7%         -0.7%         -3.5%         -0.7%         -0.7%         -3.5%         -0.7% </td <td><math display="block"> \begin{array}{c c c c c c c c c c c c c c c c c c c </math></td>	$ \begin{array}{c c c c c c c c c c c c c c c c c c c $
Large (2k)         84         117         131         96         140         104         1           Total         84,43         89,664         85,825         81,532         89,74         90,178         97,2           Rareers 30-60         7         7         7         7         7         7         7         7         7         90,178         97,22           Residential         7	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$
SmallCal         2022         5272         5276         23661         6.005         4.112         6.0           Medum Cal         6.19         900         881         574         6.00         7.00	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	201 66139(1 1111) 34.53 1139(1 4.55) 45.55(1 2.229) 35.55(1 2.229) 35.55(1 2.229) 35.55(1 2.229) 35.55(1 2.229) 35.55(1 2.229) 35.55(1 2.229) 35.55(1 2.229) 35.55(1 2.229) 35.55(1 2.229) 35.55(1 2.229) 35.55(1 2.229) 35.55(1 2.229) 35.55(1 2.229) 35.55(1 2.229) 35.55(1 2.29) 35.55(	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$
Residential	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	772	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Line         Line <thline< th="">         Line         Line         <thl< td=""><td><math display="block"> \begin{array}{ c c c c c c c c c c c c c c c c c c c</math></td><td>20         **2.7         72.81         102.71         2.77         71.81         102.76         2.77         102.71         102.71         102.71         102.71         102.71         102.71         102.71         102.71         102.71         102.71         102.71         102.71         <th102.71< th=""> <th102.71< th=""></th102.71<></th102.71<></td><td><math display="block"> \begin{array}{c c c c c c c c c c c c c c c c c c c </math></td></thl<></thline<>	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	20         **2.7         72.81         102.71         2.77         71.81         102.76         2.77         102.71         102.71         102.71         102.71         102.71         102.71         102.71         102.71         102.71         102.71         102.71         102.71 <th102.71< th=""> <th102.71< th=""></th102.71<></th102.71<>	$ \begin{array}{c c c c c c c c c c c c c c c c c c c $
Large C&I         12         12         20         17         16         15         29,745         31,016         30,225         23,709         30,216         30,225         23,709         30,216         30,225         23,709         30,216         30,225         23,709         30,216         30,225         23,709         32,709         31,709         32,709         32,709         31,200         32,709         31,200         31,200         32,709         31,200         31,200         31,200         31,200         31,200         31,200         31,200         31,200         31,200         31,200         31,200         31,200         31,200         31,2	$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	%         -         -         12,323         Γ         152,207         24,743         -         133 2000         -         132 2000         -
Small Cal         13,266,201         51,706,753         51,497,217         51,404,202         51,474,588         51,274,5           Medium Cal         51,565,997         52,200,862         51,546,476         51,347,51         51,641,272         51,641,672         51,641,672         51,641,672         51,651,672         51,641,672         51,641,672         51,641,672         51,641,672         51,641,672         51,641,672		$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	"
Liny income Revision1al         53.371.971         53.371.561         53.012.970         53.012.970         53.012.970         53.012.971	19] 51.75401] 51.77401 51.77401 51.7540 51.5547601 51.554765 51.067451 51.757401 51.557671 51.05590 51.05189 51.75581 557607 507569 19. 5090401 507769 51.7559 50.007 51.75760 544105 51.11777 51.77745 50780 50725 57561 508151 508150 50715 507 51. 504441 507769 51.0507 51.0507 51.0507 51.0507 51.05075 51.0504 50729 51.55769 50741 507555 507555 507555 51. 51466 51.0507 51.0508 53.0501 53.1312 51.5577 51.0506 53.0517 51.5578 53.0507 51.5578 53.0507 507555 5375 51. 51466 51.0507 51.0508 53.0507 51.0507 51.0508 53.0507 51.0508 53.0507 51.5508 53.0507 51.5508 53751 5075 51. 51466 51.0507 51.0508 53.0507 51.0507 51.0507 51.0508 53.0507 51.0508 53.0507 51.0508 53.0507 537510 5000 51. 51466 51.0507 51.0508 53.0507 51.0507 51.0508 53.0507 51.0508 53.0507 51.0508 53.0507 51.0508 53.0507 51.0508 53.0507 53.0508 53.050	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	NI         SILE         S
SATERS 400-	7, 5124798, 515321247, 516511207, 518.122115, 518.618.211 50.006.874 5329740 551.92747, 512.027 550.001 550.0001 550.001 550.001 550.	57 7187 1977 116 85 117 115 20 8 11 11 11 11 11 11 11 11 11 11 11 11 1	x         -         \$\$\$296.50, 112.61.091, 14.070.465, 15.079.369, 15.907.76, 1307.5877, 20.456.630, 2.4799.397, 27.95.542, 54.543, 54.544, 54.556, 54.544, 54.543, 54.544, 54.556, 54.544, 54.543, 54.544, 54.556, 54.544, 54.543, 54.544, 54.543, 54.544, 54.557, 54.543, 54.544, 54.543, 54.544, 54.557, 54.543, 54.544, 54.543, 54.544, 54.557, 54.543, 54.544, 54.544, 54.557, 54.544, 54.544, 54.544, 54.557, 54.544, 5
UBSP CBI         S168,000	5/ 5/174.865 5/16.815 2/87.887 5/16.815 2/87.887 5/172.845 14 5/16.188 5/172 1/87 5/172 1/87 5/175 5/1	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	91         31,228         102,587         122,587         122,587         122,587         122,587         122,587         122,587         122,587         122,587         122,587         122,587         122,587         122,587         122,587         122,587         122,587         122,587         122,587         122,587         123,
Meduan Cal         51,790,882, 12,720,2845         52,295,141, 52,720,2845         51,994,224, 52,722,721         51,994,224, 52,7221         51,994,224, 52,7221         51,994,224, 52,7221         51,994,224, 52,7221         51,994,224, 52,7221         51,994,224, 52,7221         51,994,224, 52,7221         51,994,224, 52,722,724         540,561,74         541,571,341         546,572,14           Billed Skiet kWh or therms         219,735,184         183,753,979         185,764,185         191,785,556         270,542,840         344,045,721         242,815,721         262,815,0	97, 53351074, 52281630, 5265169, 5335674, 5272800, 5335554, 55599544, 54775111, 475355000, 5477756, 5487774, 5506599, 5487774, 5506599, 5487774, 5506599, 5487774, 5506599, 5487774, 5506599, 5487774, 5506599, 5487774, 5506599, 548774, 5506599, 548774, 5506599, 548774, 5506599, 548774, 5506599, 5487474, 5506599, 5487474, 5506599, 5487474, 5506599, 5487474, 5506599, 5487474, 5506599, 5487474, 5506599, 5487474, 5506599, 5487474, 5506599, 5487474, 5506599, 5487474, 5506599, 5548749, 550659, 55184690, 5577455, 550659, 55184690, 55774, 550659, 55184690, 55774, 550659, 55184690, 55774, 5507469, 5572457, 556, 550744, 550746, 55724740, 5507464, 5507446, 5507446, 5507446, 5507464, 550746, 5	175 - 3014 - 3704 - 11234 - 11734 - 7254 - 1199 - 6174 - 6175 - 6	5
towi income Revidential         18,355,960, 15,649,880, 15,407,111, 15,247,635, 20,271,1149, 25,407,527, 18,318, 35,407,527, 18,318, 35,407,157, 36,407,150, 19,478,00           Small Call         53,352,960, 15,649,880, 15,000, 15,246,55, 20,371,507, 962,798,125, 12,310,348, 12,371,507, 12,371,509,1792,131,131,034, 12,371,509,123,131,131,034, 12,371,509,123,131,131,131,131,131,131,131,131,131	78; 13864.401; 13701980; 1720120; 13948;134; 16:150.000; 16:552.919; 16:772.046; 16:572.721; 16:372.571; 16:372.501; 23.097.516; 23.092.22; 23.082.580; 14:626.519; 14:66.671; N/A; 15:000; 14:55.000;	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	%1          (1.22.004)         51.122.166         51.022.561         51.028.60.75         51.622.379         51.028.001         577.0268         5966.091           %1   <
residential         543,374,447         536,072,965         537,284,227         552,267,273         564,337,275         551,355           Low income Residential         513,074,47         537,072,255         552,355         552,373,381         53,001,326         533,387,266         531,214,41         537,272,255         552,555         552,373,1381         53,001,326         533,387,266         531,216,45	57° 55357455° 37370078° 55059156° 550907345° 555.115266° 54754518° 54654789° 55513500° 544710178° 57107234° 57269747° 55099144° 54654125° 5435 8° 5501557° 52283349° 535708° 5359700° 5309060° 5228531° 5228531° 5228533° 5270290° 5365451° 54138533° 53059734° 8° 5591258° 535573° 51057731° 511295831° 51058511° 510510° 54285351° 531050° 54140° 51145691° 51145748° 51175770° 5105734° 58557340° 8° 5501251° 51285732° 151360550° 55931463° 51058511° 51680576° 55104746° 551145746° 551145691° 51145691° 51245174° 8° 5501251° 51285721° 55140550° 55931463° 51058511° 51680576° 55169763° 55107724° 55107710° 551247746° 8° 55012511° 51285722° 15140550° 55931463° 5659376° 51680576° 55169763° 55107724° 55107710° 551247746° 8° 55000° 55100° 55100° 55931463° 55100° 55100° 55100° 55100° 55100° 55100° 55100° 55100° 55100° 550	338 - 1210 <sup>11</sup> - 120 <sup>11</sup> - 120 <sup>11</sup> - 120 <sup>11</sup> - 120 <sup>11</sup> - 200 <sup>11</sup> -	81
(Cat         397,682,402         397,083,402         398,095,002         398,095,002         310,312,002			
Lippe CA           Total           Total           Resterie           Sill Park	L	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	I         I
\$ Revenue (Payments) Received (2) Residential \$47,674,636 \$43,971,577 \$40,843,851 \$35,193,807 \$43,502,946 \$58,256,134 \$56,870,47	00 517.017.41 353.250.327 34540.250 500.917.46 356.850.375 346.860.379 515.955.86 514.774.46 315.317.970 51514.704 523.113.35 354.810.673 537.546.809 514.165.985 355.98 91 523.864.741 537.356.710 520.535.154 532.41.447 539.377.690 535.975.80 539.987.277 154.1550.514 532.877.684 523.855.841 537.840.684 1539.310.975.85 539.4701 539.557.55 92 584.728.7 597.20,901 501.469.865 133.864.737 594.685.859 566.1111 593.671.313 589.857.45 154.805.865 539.676 532.877.684 539.867 532.877.684 539.867 532.877.684 539.867 532.877.898 537.5782 539.577.898 537.5782 539.577.898 537.5782 539.577.898 537.5782 539.5789 532.077.684 539.578.778 538.578.782 539.578 539.578 539.578 539.578 539.578 539.578 539.578 539.578 539.578 539.578 539.578 539.578 539.578 539.578 539.57859.578 539.57859.578 539.578 539.578 539.578 539.57	7183.1% - 5.0% - 3.5% - 12.2% - 12.8% - 15.4% - 18.7% - 2.5% - 12.0 437 - 2.5% - 0.4% - 4.1% - 20.4% - 18.2% - 13.4% - 12.7% - 7.2% - 13.2	
Low Income Residential         52,760,778         52,714,381         52,293,559         52,290,557         52,234,302         52,207,811         52,873,578           Small Call         511,842,774         100,076,105         592,202,451         59,040,374         511,218,486         510,276.5           Medium Call         518,002,411         516,673,358         517,777,221         519,590,596         513,207,597         513,208,599         518,303,599         515,359,350         513,207,597         513,208,509         513,208,599         515,559,558         517,377,221         519,590,596         523,799,772         519,156,574,558         517,377,222         519,590,596         523,799,772         519,156,574,558         517,377,221         519,590,596         523,799,772         519,156,574,558         517,377,222         519,590,596         523,799,772         519,156,574,558         517,377,221         519,590,596         520,797,621         519,659,595         513,597,572         519,156,574,558         517,377,221         519,599,596         523,799,772         519,156,574,558         513,577,521         519,597,596         523,799,772         519,156,574,558         513,577,521         519,156,574,558         513,577,521         519,597,596         523,799,772         519,156,574,558         513,577,521         519,1577,521         519,157,574,572         5	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	%         (52.00.04)         (44.56.0)         (53.000)         125.075         (152.018)         21.03.01         (15.30.46)           %         (51.50.766)         (158.573)         (15.52.014)         (15.52.014)         (15.50.766)         (15.50.766)         (15.57.766)
Instantinia	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$
Difference Between Billed and Received Revenue (Line 13 - Line 14) Residential (53,000,189) (55,999,632) (52,599,115 (51,739,846 (51,750,12) (52,591,115 (51,739,846 (51,750,12) (52,591,115 (51,739,846 (51,750,12) (51,750,1	· • · · · · · · · · · · · · · · · · · ·		
Customers on Arrearage Mgmt/Forgiveness Plans (AMP)         421         429         407         307         33           Residential         421         429         407         30 <td< td=""><td>5 369 301 201 201 201 201 201 201 201 201 201 2</td><td>149 - 41.3% - 41.5% - 48.3% - 50.8% - 52.6% - 50.4% - 56.7% - 55.3% - 49.6</td><td></td></td<>	5 369 301 201 201 201 201 201 201 201 201 201 2	149 - 41.3% - 41.5% - 48.3% - 50.8% - 52.6% - 50.4% - 56.7% - 55.3% - 49.6	
Signif (2)	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	0.05%         0.05% <t< td=""><td><math display="block">\begin{array}{cccccccccccccccccccccccccccccccccccc</math></td></t<>	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Large C&I		0         0.00%         100.0%	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Recidential 8 238 8 796 9 700 10 110 9 713 9 547 9 9	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	164	
Lument An Residential 530,955,905 525,608,882 524,214,210 528,050,501 535,332,061 543,437,885 536,535,9 Iow Income Residential 52,576,382 52,146,608 51,973,847 52,055569 52,244,4161 53,020,792 1,526,536 General Company State	57 <sup>+</sup> 523.964.68 <sup>1</sup> 528.844.58 <sup>1</sup> 535.247.347 5 500.005.071 525.555 5 1 531.725.275 5 51.725.275 5 51.755.071 520.755.07 5 527.07 5 527.755.07 5 527.757.07 5 527.755.07 5 527.755.07 5 527.757.07 5 527	723 - 2354 - 20.04 - 26.75 - 6.254 - 41.94 - 30.15 - 13.75 - 15.77 - 13. 52 - 43.354 - 3.854 - 6.754 - 7.054 - 28.76 - 12.554 - 4.054 - 48.484 - 43.1	21
Junit Cal         5/17/2017         5/0/2010	s4[51,2068,40] 510,557,197] 512,431,200] 511,672,134 [512,277,00] 511,720,033 [512,096,40] [510,560,33] 511,48,120 [512,758,487] 515,258,216] 512,277,80] [511,572,27] [510,754,79] [510,776] [510,7	124 - 4354 - 32951376 - 1384 - 5176 - 2945 - 1296 - 2846 - 37 671 - 1739 - 3295 - 7495 - 18275 - 2945 - 4275 - 128 1820 - 5294 - 10297 - 1328 - 4294 - 27294 - 6254 - 7255 - 24 1820 - 5294 - 10297 - 13282 - 4294 - 27294 - 27285 - 6254 - 7255 - 74	11         1         101,007,007         445,017         104,007,001         777,729         377,00,06         306,397         104,024           15,120,407         582,854         392,384         104,409         251,006         300,728         106,420         10
um viruum estatuentiui         41.1%         44.2%         21.0%         24.2%         22.5%         21.1%           Smill (GA)         75.5%         75.6%         77.0%         77.0%         79.1%         76.1%           Medum (Ga)         85.6%         88.2%         88.6%         88.7%         89.0%         86.1%           Large (Ga)         95.5%         92.3%         92.1%         94.0%         88.1%           Total         68.2%         70.1%         67.9%         72.4%         72.4%         69.0%	94] 22.3%] 16.9%] 10.2%] 12.9% 20.9% 17.8% 15.9%] 16.6%] 16.6%] 14.3% 14.6%] 10.9%] 72.2%] 14.6%] 16.9%] 14.3%] 14.6%] 10.9%] 72.2%] 14.6%] 10.9%] 72.4%] 14.5%] 10.9%] 72.4%] 14.5%] 10.9\%] 10.9\%] 10	1.2% -22.4% -18.4% -21.3% -18.0% -18.0% -10.9% -15.7% -17.7	% <u>-16.9% -14.0% -16.4% -13.9% -14.2% -8.3% -12.3% -12.6%</u>

Company: Tab: Narragansett Electric Company (Electric Business)

ELECTRIC

# ELECTRIC

Narragansett Electric Company (Electric Business)
GAS
665

12/26/2020

Compan Tab: Date

	2019	2020	2019 / 2020 Variance (Percent Change)	2019 / 2020 Variance (Amount Change)
# of Customers	Mar Apr May Jun July Aug Sep Oct Nov Dec Jan Feb	Mar Apr May Jun Jul Aug Sep Oct Nov 12/26/2020	Mar Apr May Jun Jul Aug Sep Oct Nov Dec	Mar Apr May Jun Jul Aug Sep Oct Nov Dec
Residential	222,662' 222,614' 222,273' 222,068' 221,977' 222,043' 222,334' 222,714' 224,268' 225,5445' 225,330' 225,92 20,348 20,333 20,344 20,299 20,268 20,257' 20,248 20,320 20,356 20,551 20,531 20,537' 20,56 18,67 18,643 18,600 18,556 18,500 18,550 18,600 18,859 19,005 19,105	225,255 225,956 225,267 226,101 225,2453 225,264 225,719 226,771 227,574 228,29 20,575 20,581 21,087 221,079 21,495 21,133 21,254 20,440 20,148 19,53 19,170 19,19 10 10 10 10 10 10 10 10 10 10 10 10 10	1 - 168' - 2.06' - 1.88' - 1.88' - 1.68' - 1.78' - 1.58' - 1.58' - 1.58'	<u>3,664</u> <u>4,347</u> <u>3,994</u> <u>4,033</u> <u>3,476</u> <u>3,761</u> <u>3,385</u> <u>4,057</u> <u>3,306</u> <u>1</u> <u>2271</u> <u>2481</u> <u>7431</u> <u>7801</u> <u>1,2271</u> <u>8,761</u> <u>1,0061</u> <u>1201</u> <u>(308)</u> <u>1</u> <u>513</u> <u>576</u> <u>560</u> <u>538</u> <u>577</u> <u>504</u> <u>578</u> <u>577</u>
Medium C&I Large C&I	S.1021         S.1041         S.100         S.101         S.1021         S.1021         S.1151         S.1511         S.159         S.1701         S.18           774         773         77	5,179 5,189 5,189 5,190 5,188 5,186 5,186 5,084 5,084 5,071 5,076 5,076 5,08 754 724 721 727 777 781 777 781 728 78 727 044 727 234 727 495 727 9 777 79 10 97 727 495 720 7	I         ISM         ISM         0.481         0.981         -0.981	$\begin{array}{c c c c c c c c c c c c c c c c c c c $
Total # of Customers w/ Arrears Residential	267,573 267,467 267,088 266,773 266,620 266,682 266,996 267,532 269,543 270,552 270,555 271,58 266,520 266,682 266,976 267,532 269,543 270,552 270,555 271,58 267,573 267,467 267,088 266,773 266,620 266,682 266,996 267,532 269,543 270,552 270,555 271,58 267,573 267,467 267,088 266,773 266,620 266,682 266,996 267,532 269,543 270,552 270,555 271,58 267,573 267,467 267,088 266,773 266,620 266,996 267,532 269,543 270,552 270,555 271,58 266,520 266,996 267,532 269,543 270,552 270,555 271,58 267,573 267,467 267,088 266,773 266,620 266,996 267,532 269,543 270,552 270,555 271,58 267,573 267,467 267,088 266,773 266,520 266,996 267,532 266,996 267,532 269,543 270,552 270,55	272,064 272,734 272,485 272,221 271,937 271,908 271,948 272,219 272,846 272,99 	5 1.7% <sup>1</sup> 2.0% <sup>1</sup> 2.0% <sup>1</sup> 2.0% <sup>1</sup> 2.0% <sup>1</sup> 2.0% <sup>1</sup> 1.9% <sup>1</sup> 1.8% <sup>1</sup> 1.2% <sup>1</sup> 	4,491 5,267 5,397 5,448 5,317 5,226 4,952 4,687 3,303
Low Income Residential	9,251 9,517 8,320 6,961 6,591 6,512 6,705 6,868 7,428 7,835 8,814 6,97 2,620 3,513 3,003 2,426 2,650 2,521 2,616 2,439 3,243 3,204 2,759 3,11	6,890 7,050 6,801 6,991 7,134 7,163 6,952 6,584 6,728 7,07 3,990 4,922 3,956 3,758 3,347 3,293 3,125 3,083 3,76 3,56	5 -25.5% -25.9% -18.3% 0.4% 8.2% 10.0% 3.7% -4.4% 9.4% 5.5% 25.3% -4.4% 9.4% 10.0\% 10.0\% 1	[2,361]         [2,467]         [1,159]         28         543         651         247         [302]         [700]           1,370         1,409         953         1,332         697         772         509         644         133
Medium C&I	603 <sup>1</sup> 881 <sup>1</sup> 707 <sup>1</sup> 561 <sup>1</sup> 613 <sup>1</sup> 566 <sup>1</sup> 598 <sup>1</sup> 598 <sup>1</sup> 779 <sup>1</sup> 782 <sup>1</sup> 653 <sup>1</sup> 75 841 128 101 7 <sup>4</sup> 1 87 73 73 92 73 115 113 106 9 741 87 73 73 92 73 115 113 106 9	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	- 44.4% - 30.0% - 2.1% - 4.2% - 2.7%	$\begin{bmatrix} 292 \\ -47 \\ -30 \end{bmatrix} = \begin{bmatrix} 344' \\ -43 \\ -43 \\ -37 \end{bmatrix} = \begin{bmatrix} 315' \\ -221' \\ -96' \\ -38 \\ -73 \end{bmatrix} = \begin{bmatrix} 291' \\ -36' \\ -73 \\ -73 \\ -73 \\ -73 \end{bmatrix} = \begin{bmatrix} 211' \\ -96' \\ -36' \\ -73 \\ $
# Arrears 30-60	20,231, 21,202, 16,547, 14,456, 16,672, 14,859, 15,001, 15,380, 19,596, 18,158, 18,846, 23,92	0,454 0,557 0,257 0,257 0,777 0,4751 0,0700 0,000 0,000 0,000 0,00000 0,00000 0,000000	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	2,740, (1,664), (1,414), 3,063, (3,507), (595), 362, 566, (3,036),
Low Income Residential	1,938         1,857         1,391         1,017         1,011         857         1,027         1,008         1,345         1,569         2,012         1,48           1,625         2,468         1,548         1,383         1,550         1,372         1,479         1,319         2,190         2,104         1,565         2,22	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	2	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$
Large C&I		$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	2] 0.025% 0.4% -0.5% 48.1% 13.9% 9.1% -11.2% 22.5% -2.1% 7] 62.3% -1.0% -17.3% 40.0% 135.4% 14.6% -17.2% 16.7% -12.5% - 2] 12.8% -3.4%, -3.4%, 21.4%, -19.8% -3.4% 0.4% 3.6% -16.5%	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$
# Arrears 60-90	7,7891 9,1731 9,340 7,5051 5,8751 6,064 5,6431 5,7451 6,5141 6,270 7,5591 8,88		3 45.7% 36.4% 6.0% 42% 21.3% 32.0% 3.0% 32.0%	
Small C&I	1,682 1,690 1,681 937 556 556 555 555 552 ,643 481 610 6621 68 555 555 552 548 481 610 6621 68 152, 118, 212, 114, 118, 120, 110, 106, 93, 143, 138, 13	1,149 988 903 789 843 34 994 1,555 788 539 503 359 385 401 466 53 706 341 188 135 131 99 71 96 114 96	2]3.17%5.17%29.5%1.26%3.1%3.7%3.0%20.8%3.5.1% 5] 51.1% - 155.8%4.8%3.1%0.4%35.3%30.3%26.8%3.1%	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Large C&I	102981     11,4021     11,805     9,1431     7,218     7,2241     6,8271     7,0321     7,8421     7,881     9,5911     10,79	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	82.4% 276.9% 42.9% 109.1% 37.5% 84.6% 33.3% 87.5% 70.0% 20.0% 33.3% 87.5% 70.0% 1.8% 16.9% 13.1% 5.9% 13.0% 13.9%	$\begin{array}{c c c c c c c c c c c c c c c c c c c $
Residential	11,562 12,789 14,421 17,086 18,106 18,224 18,211 17,399 17,154 16,996 16,813 16,31 5,631 6,70 5,648 4,987 4,880 5,113 5,171 5,163 5,339 5,424 5,585 4,42	1 18,169 22,814 26,670 27,695 28,301 29,636 28,789 28,520 28,460 28,39 4,506 4,901 4,899 5,177 5,734 5,801 5,576 5,292 5,286 5,14	2 57.1% 78.4% 84.9% 62.1% 56.3% 52.6% 58.1% 63.9% 55.9\% 55.9	6,607 10,025 12,249 10,609 10,195 11,412 10,578 111,121 11,206 1 11,205 (1,259) (1,259
Small C&I	$ \begin{bmatrix} -337^{+} & -437^{+} & -518^{+} & -682^{+} & -599^{-} & -594^{+} & -585^{+} & -572^{+} & -572^{+} & -694^{+} & -385^{+} & -572^{+} & -572^{+} & -694^{+} & -682^{+} & -406^{$	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	5 63.8% 141.6% 225.7% 137.5% 156.6% 154.7% 133.0% 95.1% 89.9% 2 2 20.4% 65.6% 148.2% 105.0% 112.0% 144.1% 94.3% 38.0% 56.8%	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$
Total	$\begin{array}{ c c c c c c c c c c c c c c c c c c c$	$-\frac{14}{23,353} - \frac{22}{28,995} - \frac{42}{33,581} - \frac{42}{34,819} - \frac{42}{35,918} - \frac{45}{37,265} - \frac{41}{36,008} - \frac{41}{35,156} - \frac{32}{35,070} - \frac{31}{34,859} - \frac{33}{35,070} - \frac{34}{34,859} - \frac{34}{35,070} - \frac{34}{35,07$	1 0.0% 57.1% 200.0% 223.1% 200.0% 115.8% 115.8% 88.2% 72.2% 51.3% 51.3% 51.3% 49.4% 50.3% 51.1%	<u> </u>
Residential	57,200,859 57,610,014 55,193,594 53,077,456 52,539,827 51,773,304 51,692,229 51,663,535 52,297,457 52,963,299 55,066,087 37,519,31 51,735,646 51,708,637 51,150,703 5600,477 5438,602 5303,780 5288,911 5309,782 5473,187 5638,141 51,082,245 31,087,65	\$8,003,626 \$7,558,729 \$6,228,666 \$5,407,444 \$2,412,490 \$2,104,214 \$2,052,523 \$2,180,959 \$2,408,703 \$4,307,60 \$ \$999,450 \$88,0753 \$742,287 \$622,920 \$329,931 \$265,058 \$220,403 \$289,064 \$277,495 \$501,71	11.1%         -0.7%         19.9%         75.7%         -5.0%         18.7%         21.3%         31.1%         -4.8%           3         -42.4%         -48.5%         -35.5%         10.4%         -24.8%         -12.7%         -33.6%         -5.7%         -42.0%	\$802,767         [\$1,285]         1,035,072         2,329,988         (127,337)         330,910         360,294         517,420         111,246           [\$736,197]         [\$827,884]         (408,416)         62,443         (108,671)         (38,722)         [39,508)         [20,718]         [198,692]
Medium C&I		2 294.157 51.057.76 533.47 544.487 544.485 57.054 518.74 516.455 518.44 545.54 540.545 528.44 553.45 553.45 557.255 535.461 555.506 528.550 535.555 535.55 555.555.55 555.5555.5555.5555.5555.5555.5555.5555.5555	2 26.3% 22.5% 25.8% 26.8% 26.8% 23.5% 23.7% 21.7% 1.3% 1 -6.5% 26.3% 7.4% 54.5% 56% 12.8% 26.1% 12.8% 12.2% 2 130.0% 48.5% 2.2% 188.7% 201.6% 93.1% 24.0% 27.7% 28.7%	5197.094         202,807         121,888         203,808         5-5         34,258         139         37,722         2,531           (\$57,341]         245,075         44,920         203,520         18,729         229,349         58,136         34,970         (46,069)           5543,355         339,691         (10,886)         368,120         573,774         183,926         62,774         4,638         76,100
Total Arrears 60-90				<u>5749,679</u> <u>[\$23,536]</u> 5782,578 <u>53,167,681</u> <u>5357,131</u> <u>5539,721</u> <u>5441,694</u> <u>5613,061</u> <u>[\$54,694]</u>
Kesidential	52,966,408         53,11,1976         53,265,300         52,881,559         51,010,007         51,026,668         5989,623         5998,225         51,000,972         51,008,320         53,286,19           51,266,857         51,451,773         51,274,148         5811,529         5498,235         51,326,530         52,841,529         52,861,529         <	I = 4712.873 + 52782.084 - 54.927.485 - 64.729.270 - 9.370.596 - 51.477.44 - 51.486.172 - 951.277.95 - 51.4460.04 - 51.969.5 - 550.356 - 598.577 - 573.194 - 598.574 - 577.54 - 571.491 - 572.658 - 559.255 - 559.255 - 559.5555 - 559.555 - 559.555	· <u>4.25%</u> <u>42.5%</u> <u>42.5%</u> <u>49.0%</u> <u>72.8%</u> <u>30.2%</u> <u>41.3%</u> <u>22.4%</u> <u>45.3%</u> · <u>30.3%</u> <u>40.8%</u> <u>41.7%</u> <u>41.7%</u> <u>15.4%</u> <u>5.7%</u> <u>31.6%</u> <u>-22.4%</u> <u>9.5%</u> <u>9.5%</u> 0 <u>77.3%</u> <u>152.4%</u> <u>70.4%</u> <u>99.0%</u> , <u>152.5%</u> <u>46.7%</u> <u>6.30%</u> , <u>6.1%</u> <u>57.4%</u>	51,426,465         1,570,430         947,135         1,410,861         1,390,493         410,222         419,564         250,512         461,866           5133,457         1932,934         (50,594)         (27,865)         76,761         (51,99)         (29,667)         55,725         (72,667)           5233,457         1932,934         (50,594)         (12,865)         76,761         (51,99)         (29,667)         55,725         (72,667)           500,257         101,792         156,375         157,847         36,376         (53,784,77)         56,376         157,992         129,667         37,993         37,994         129,574         25,775         12,994         129,574         25,775         12,994         129,574         25,775         12,994         129,574         25,775         12,994         129,574         25,775         12,994         129,574         25,775         12,994         129,574
Medium C&I		57260,105 5492,772 5430,998 5339,682 5267,272 5147,788 5128,885 5134,232 5139,030 5136,91 5214,437 5441,786 528,2599 5729,187 5463,733 5209,707 5125,812 592,702 594,995 5169,83	51.7%         89.0%         35.4%         87.3%         96.9%         17.5%         42.6%         36.6%         23.3%           3         108.6%         200.9%         1.8.7%         17.7%         123.1%         1.8%         26.1%         35.1%	<u>360,033</u> <u>132,016</u> <u>112,776</u> <u>135,031</u> <u>132,003</u> <u>115,720</u> <u>2,258</u> <u>20,329</u> <u>24,678</u>
\$ Arrears 90>	54,657,481 55,815,794 56,182,074 54,139,926 52,759,681 51,991,521 51,954,350 51,495,048 51,528,239 51,272,559 53,175,219 54,572,69 56,813,962 57,830,917 59,003,338 510,699,689 511,504,375 511,686,276 511,446,613 511,010,707 510,209,682 510,882,050 511,278,648	\$6,064,412\$7,699,263\$5,840,67455,223,473\$4,827,450\$2,558,138\$2,011,033\$1,780,674\$2,046,956\$2,139,36 	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	51,256,532 51,853,469 5655,600 51,228,547 52,067,769 5566,617 5466,743 5356,548 531,777 5 5556,647 5466,743 5356,548 531,777 5 55,756,665 7.437,307 8.091,641 9.033,559 9. 52,04,248 11,156,866 11,007,477 11,249,284 11,472,817 5
Low Income Residential	\$4,307,125 \$4,916,370 \$5,007,154 \$4,651,797 \$4,600,913 \$4,795,595 \$4,850,687 \$4,840,767 \$4,809,807 \$4,882,740 \$5,037,721 \$4,236,607 \$4,800,101 \$181657 \$24,141 \$51 \$293,478 \$4,757,7551 \$5,757,477 \$283,771 \$5,757,415 \$393,24	\$4,472,983 \$4,946,396 \$5,175,773 \$5,507,805 \$6,169,330 \$6,323,099 \$6,079,572 \$5,504,617 \$5,495,450 \$5,199,64 \$4,472,983 \$5,494,513 \$5,495,451 \$5,175,173 \$5,507,805 \$5,169,330 \$5,323,099 \$5,079,572 \$5,504,617 \$5,495,450 \$5,199,64 \$5,445,513 \$5,494,5128 \$5,175,173 \$5,507,805 \$5,193,164 \$5,159,516 \$5,193,248 \$5,497,431 \$5,507,800 \$5,773,609 \$5,710,96 \$5,710	1 3.9% 0.6% 3.4% 18.4% 34.1% 31.6% 24.1% 15.8% 11.9% 19.8% 24.1% 15.8% 11.9% 10.5% 11.9% 11.9% 10.5% 11.9% 10.5\% 10.5\% 1	<u>5165,858</u> <u>30,026</u> <u>168,619</u> <u>856,008</u> <u>1,568,417</u> <u>1,527,149</u> <u>1,168,885</u> <u>763,850</u> <u>585,643</u> <u>585,644</u> <u>585,645</u> <u>585,644</u> <u>585,645</u> <u>585,644</u> <u>585,645</u> <u>585,645,555,555 </u> <u>585,645,555,555 </u> <u>585,645,555,555,555 </u> <u>585,645,555,555,555 </u> <u>585,645,555,555,555  <u>585,645,555,555,555,555,555,555,555,555,55</u></u>
Large C&I		548,269 5271,532 51,097,645 51,155,007 51,07,638 51,008, 52,008,746 5327,637 570,338 5771,637 570,338 5620,914 5615,19 5149,340 5249,777 5326,150 5414,869 5575,777 5758,338 5777,637 570,338 5620,914 5615,19 518,331,732 521,979,567 552,469,368 527,376,113 530,389,034 5520,64535 353,131,134,02 530,192,289 530,013,000 530,130,51	1 42.5% 88.3% 25.7% 20.7% 20.12% 25.7% 25.5\% 25.5\%	520,4237         333,709         503,980         580,083         477,464         418,900         313,707         143,944         159,424           578,250         140,540         207,975         301,875         447,288         598,588         601,688         503,634         384,162           55,514,221         58,443,567         510,575,620         511,515,512,65         513,755,5048         513,755,948         513,055,126
S Total Arrears     Residential	\$17,011,230] \$19,152,907] \$18,162,292 \$16,658,703 \$15,954,210 \$14,766,774 \$14,155,510 \$13,661,239 \$14,205,364 \$14,901,225 \$17,937,458 \$22,041,99 \$17,907,95 \$6,012,907 \$18,162,292 \$16,658,703 \$15,954,210 \$14,766,774 \$14,155,510 \$13,661,239 \$14,205,364 \$14,901,225 \$17,937,458 \$22,041,99 \$17,907,95 \$6,012,907 \$18,162,292 \$16,658,703 \$15,954,210 \$14,155,510 \$13,661,239 \$14,205,364 \$14,901,225 \$17,937,458 \$22,041,99 \$16,162,170 \$16,161,170 \$16,161,170 \$16,161,170 \$16,161,170 \$16,161,170 \$16,161,170 \$16,161,170 \$16,161,170 \$16,161,170 \$16,161,170 \$16	524,997,127 528,109,360 529,136,143 529,433,112 527,122,213 526,644,772 525,942,785 525,819,054 526,251,294 528,640,96	7 46.5% 46.8% 60.4% 76.7% 70.0% 80.4% 83.3% 89.0% 84.8%	57,985,897 8,956,453 10,973,851 12,774,409 11,168,003 11,877,998 11,787,275 12,157,815 12,045,930 1
Small C&I	<u>51,053,2841</u> <u>51,251,672</u> <u>5991,207</u> <u>5093,2281</u> <u>5003,2931</u> <u>5506,2951</u> <u>510,2521</u> <u>550,2765</u> <u>5550,455</u> <u>550,065</u> <u>51,001,340</u> <u>51,200,340</u> <u>51,277,499</u> <u>51,325,7754</u> <u>51,325,7755</u> <u>51,325,7754</u> <u>51,325,7754</u> <u>51,325,7754</u> <u>51,325,7754</u> <u>51,325,7754</u> <u>51,325,7754</u> <u>51,325,7754</u> <u>51,325,7755</u> <u>51,355,7755</u> <u>51,325,7755</u> <u>51,3255</u> <u>51,325,7755</u> <u>51,325,7755</u> <u>51,3255</u> <u>51,32555</u> <u>51,32555</u> <u>51,32555</u>	51,683,682 52,336,967 52,011,893 51,840,229 51,582,391 51,493,815 51,213,817 51,032,649 51,088,926 51,205,99 51,763,482 52,540,049 52,131,841 52,069,955 51,696,901 51,414,041 51,333,746 51,202,100 51,248,465 51,555,18	1 55.8% 86.7% 103.0% 163.1% 162.3% 139.9% 137.5% 105.4% 88.7% 1 15.4% 48.6% 45.0% 83.5% 58.9% 49.8% 44.4% 21.8% 12.6%	56299831         1.085,291         1.020,665         1.140,901         975,098         985,201         703,565         529,884         488,471           5235,528         830,800         661,677         941,956         629,057         470,234         410,315         214,880         139,635
Large C&I Total Billed Sales kWh or therms	5592,014 5949,762 5965,381 5408,466 5533,891 5451,098 5555,225 5422,408 5572,077 5672,536 5944,605 5989,562 527,494,111 531,140,370 529,021,049 524,958,400 523,697,577 522,103,244 521,541,268 520,972,832 522,103,772 523,337,118 527,933,492 531,916,16	\$1,325,233 \$1,771,656 \$1,097,298 \$1,257,216 \$1,897,936 \$1,349,431 \$1,221,946 \$998,009 \$1,057,305 \$1,335,77 \$36,124,942 \$41,443,959 \$41,038,430 \$41,455,062 \$39,372,242 \$37,804,596 \$36,208,854 \$35,128,418 \$35,622,920 \$38,663,07	1 <u>123.9%</u> <u>86.5%</u> <u>13.7%</u> <u>207.8%</u> <u>254.2%</u> <u>199.1%</u> <u>120.1%</u> <u>133.9%</u> <u>84.8%</u> <u>133.4%</u> <u>33.1%</u> <u>41.4%</u> <u>66.1%</u> <u>66.1%</u> <u>71.0%</u> <u>68.1%</u> <u>67.5%</u> <u>61.2%</u>	5733.219         821,894         131,917         848,750         1,362,045         898,333         666,721         565,601         485,228           \$8,630,832         \$10,303,589         \$12,017,381         \$16,496,662         \$15,674,665         \$15,701,322         \$14,657,586         \$14,155,586         \$13,513,148
Residential	<u>30,225,629</u> <u>19,638,877</u> 12,126,830 <u>6,511,837</u> <u>3,918,039</u> <u>3,691,457</u> <u>3,824,362</u> <u>5,200,410</u> <u>11,944,691</u> <u>24,900,111</u> <u>32,681,622</u> <u>26,891,59</u> <u>2,767,741</u> <u>1,865,556</u> <u>1,178,889</u> <u>668,541</u> <u>419,425</u> <u>403,080</u> <u>443,719</u> <u>528,196</u> <u>1,035,848</u> <u>2,138,073</u> <u>2,617,301</u> <u>2,617,301</u> <u>2,617,301</u>	24,525,004 19,615,784 15,561,691 6,217,087 4,176,986 3,785,797 3,540,677 5,000,072 11,070,910 N/A 2,251,811 1,905,659 1,520,926 623,308 427,510 393,576 379,409 496,713 1,101,710 N/A		(5,700,523) (523,093) 53,434,861 (5294,750) 5258,947 594,340 (5287,685) (5200,338) (5873,781) [515,930] 540,122 5342,037, (545,233) 58,083 (59,500) (544,311) (531,483) 565,863
Small C&I	43602166 2589,125 1,452,411 712,223 436,063 454,178 430,464 577,000 1,437,016 3,499,214 4,590,306 4,217,78 9,051,667 6,554,544 4,330,039 2,571,643 1,677,653 1,612,780 1,747,227 2,029,118 3,306,915 7,621,224 9,299,137 8,225,33 15,291,664 13,658,795 1058,1356 8,289,224 7,556,147 7,845,447 7,665,101 6,784,427 7,650,107,754 13,589,593 15,936,501 1,458,494	3261,717 2,420,366 1,692,864 619,986 385,012 401,309 387,441 547,582 1,309,879 N/A 7,447,785 5,535,813 4,234,944 2,026,609 1,495,650 1,460,162 1,266,775 1,886,699 3,592,991 N/A 13,898,102 12,555,855 11,010,029 8,191,904 7,276,786 7,258,849 7,606,579 7,608,532 9,417,608 N/A	-25.3% -6.5% 16.5% -1.30% -11.7% -11.6% -10.0% -5.1% -8.8% -1.7.7% -15.5% -2.2% -21.2% -10.8% -9.5% -27.5% -7.0% -8.0% -1. -9.1% -7.9% -1.4% -7.2% -3.8% -7.5% -0.7% -1.8% -7.8%	(1,107,449) (5168,759) 5240,274' (522,887) (551,051) (532,869) (542,023) (529,418) (5127,136) (1,603,882) (51,018,731) (595,096) (5545,034) (5182,031) (5152,518) (540,552) (5142,419) (5313,924) (1,393,552) (51,070,519) 5148,673 (553,721) (532,564) (5356,529) (536,5439) (5142,420) (5798,834)
Total		13,884,102 12,555,855 11,010,029 8,191,004 7276,786 7,258,849 7,269,797 7,689,122 9,417,660 N/A 51,384,418 42,033,477 34,020,274 37,678,854 13,761,544 13,299,693 13,180,881 15,629,388 26,693,171 N/A		[10,321,467][ [52,241,401]] 54,070,749] [51,515,174] [5251,084] [5707,243] [5912,009]] [5347,338][ (52,048,812]]
Low Income Residential	<u>53,815,460</u> 51,981,281 51,225,000 511,266,183 510,771,11 99,275,011 99,776,253 51,319,990 51,264,843 53,247,447 541,266,781 534,256,71 538,15460 53,181,288 51,289,002 582,386,867 53,003,591 556,0394 576,7284 53,169,352 51,993,161 552,386,867 53,037,84 55,139,355 53,390,084 52,068,374 52,185,002 51,166,155 53,105,354 53,048,1397 51,478,174 52,597,441 54,560,33 55,497,423 55,0697 54,574,574,574,574,574,574,574,574,574,5	341,273,253 340,914,357 343,632 311,044,057 311,049,443 39,441,573 38,604,595 511,511,500 515,670,4964 27,431,02 51,358,880 51,297,533 597,9342 553,841 3498,709 403,280 5435,257 5488,968 5783,208 51,089,85 54,245,880 53,223,618 52,523,667 51,134,006 51,165,446 51,099,290 5850,492 51,194,619 51,809,23 52,554,50	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	[5407/299] 51.540,972 52,748,845 [50,122] 5768,172 [514,546] [517,7598] [51,77,958] [51,269,490] [51,97,584] [52,266,466] [52,266,466] [52,69,466] [510,311] [5105,727] [5278,316] [538,6144] [589,466] [518,646] 5461,363 [52,4,066] [5709] 573,948 [532,90,05] [523,355) [51,48,206]
Medium C&I	57,151,331 55,645,638 51,288,858 52,737,886 52,2328,665 52,210,454 52,212,248 52,787,688 53,444,815 55,749,624 57,209,834 55,035,94 55,068,795 54,243,95,182 54,244,261 52,641,807 52,528,4602 55,258,4855 52,237,623 52,652,804 53,186,488 55,033,011 55,833,381 55,110,495 54,033,012 55,033,011 55,833,381 55,110,495 54,033,012 55,035,014 55,033,012 55,035,014 55,033,012 55,035,014 55,005,014 55,005,014 55,005,014 55,005,005,005,005,005,000,005,005,000,005,005,000	55,711,672 54,662,598 ± 53,865,397 52,694,414 53,205,048 52,044,997 52,833,917 52,417,620 52,971,187 54,225,57 55,032,683 54,125,936 ± 53,845,959 53,359,672 52,666,136 52,680,181 52,407,858 53,265,183 53,205,422 54,301,97	2 - 20.1% - 17.4% - 0.8% - 1.6% - 37.7% - 3.1% - 28.1% - 13.3% - 13.7% - 2 2 - 1.3% - 5.1% - 8.7% - 27.2% - 3.2% - 16.6% - 3.9% - 28.3% - 0.6%	[51,439,658]         [5883,040]         [529,461]         [543,482]         [587,6283]         [565,457]         5621,569         [5370,068]         [5473,628]           [564,112]         [5269,246]         [5368,302]         5717,864         581,533         5375,326         590,225         5741,379         518,934
Supplier Receivables Purchased (for EDCs)(1) Residential				
Low Income Residential				
Large C&I	<u> </u>	===c==========c==c===c===============	===c==================================	
Total Revenue Billed \$ (Line 11 + Line 12) Residential	535.010.855 525.373.381 518.235.807 511.664.183 510.271.171 59.375.011 59.776.353 151.009.90 517.644.831 531.544.477 541.236.780 532.296.77	531_973_555 526_914_357 523_384_652 511_644_057 511_039_343 59.241_523 58.203.395 511_511_500 17281466.42 522.312.02	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	[53,037,299], 1,540,975], 5,148,825], [20,126], 766,172], [133,488], [1,572,958], [1,589,490], [363,365],
Small C&I	Spi15_440         Spi12_540         Spi12_540         Spi12_544         Spi12_5444         Spi12_5444	5,5,1,57,57,533,58,980 5,1,27,533 5,79,342 5553,841 5498,709 5403,2480 5435,257 5488,968 770731.14 51,089,85 54,245,889 53,223,618 52,523,667 51,194,096 51,165,446 51,099,290 585,0492 51,194,619 1981921.07 52,954,50 55,711,572 54,662,598 53,869,397 52,564,414 53,205,504 52,044,997 52,533,917 52,417,50 31394863.32 54,255,75	-64.4% -34.5% -22.2% -32.7% -15.0% -19.5% -36.3% -36.3% - 1 -17.4% -50% -22.4% -2.0% -0.1% -7.2% -21.4% -16.4% -33.0% - -20.1% -17.4% -0.8% -1.6% -37.7% -3.1% -28.1% -13.3% -7.2%	[52,456,580] [084,7xb; [279,560] [269,446] [88,216] [100,311] [105,727] [278,316] [372,321] [1593,466] [168,465] [461,363] [24,406] [709] [73,948 [230,905]] [233,555] [975,520] [161,343,558] [983,040] [29,451] [43,482] 876,983 (55,457) [621,569] [370,058] [245,352] [161,342]
Large C&I	55,096,795 54,395,182 54,214,261 52,641,807 52,584,602 52,254,855 52,317,623 52,623,804 53,186,488 55,033,011 55,831,381 55,110,49 556,213,796 540,787,574 529,670,252 519,085,676 516,936,919 515,269,253 515,267,05 520,707,940 528,402,927 548,878,505 562,162,284 550,330,83	55,032,683 54,125,936 53,845,959 53,339,672 52,666,136 52,630,181 52,407,858 53,365,183 3321239.8 54,301,97 546,322,679 540,224,042 534,603,018 519,446,080 518,574,682 515,419,272 514,730,919 516,977,890 526,580,122 534,883,93	0	(564,112)         [269,246]         (368,302)         717,864         81,533         375,326         90,235         741,379         134,752           (57,891,117)         (5563,532)         54,932,765         5360,404         \$1,637,762         \$150,018         (51,197,786)         (51,230,500)         (51,822,806)
Residential	585.180.267 35.257.050 32.2869.259 515.82.2810 512.853.369 310.250.554 510.070.266 511.250.059 52.259.555 532.853.365 532.488.07 51.319.045 52.663.383 51.467.031 52.172.399 51.088.859 5500.832 5477.199 553.259.51 545.458 572.424 51.345.12 5 52.472.345 54.075.01 5.248.135 51.816.345 51.155.541 51.0480 565.2701 51.064.164 51.198.136 51.247.459 51.247.451	312_800.496 [ \$17_015_806 ] 524.345.388 ] 518.387.160 [ \$12_706_796 ] 510.181.671 ] 50.493.750 [ \$10,76225 ] 512.100,176 ] 513.686.17 \$10,771.81 _ 501.6666 _ 51.023.072 _ 5674.670 _ 5550.539 _ 5366.152 _ 5637.292 _ 5538.389 _ 5342.887 _ 553.39 \$45,676.193 _ 531.315.514 _ 53.125.474 ] 51.138.351 _ 531.145.61 _ 531.016.22 _ 51.103.216 ] 531.554.68	1 9.3% 15.7% 2.0% 20.0% 1.1% 5.9% 5.7% 9.0% 2.0% 2.0% 1.1% 5.7% 9.0% 2.0% 2.0%	(53,370,771)         (5,038,154)         477,179         3,163,350         (146,600)         (639,283)         (576,516)         (1,013,837)         (244,031)           (531,2864)         (1,764,686)         (457,329)         (1,453,269)         (538,320)         (104,681)         155,730         (215,555)         (110,576)
Small C&I	55,73,639.6         54,677,910         53,281,388         51,816,584         51,094,890         5965,720         51,004,106         51,219,136         52,477,201         51,004,106         51,219,136         52,477,201         51,004,106         51,219,136         52,477,201         51,004,106         51,219,136         52,477,201         51,004,106         51,219,136         52,477,201         51,004,106         51,219,136         52,477,201         51,004,107         54,233,005         55,335,237,1         55,637,679         55,033,107         54,233,005         55,335,237,1         55,637,679         52,647,800         51,214,200         51,2	\$ 152 803 \$4 260 376 \$4 731 682 \$3 414 806 \$2 423 654 \$2 131 642 \$2 116 487 \$2 152 170 \$2 313 246 \$2 511 38	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	[\$202743] [1,546,558] [56,111] 366,997 [1,357] 26,571 235,901 19,020 60,672 [ [51,097,830] [2,409,837] (e45,028] 103,156 [196,035] (215,747] 128,270 [282,776] (48,724] [120,127
Total	555,334,574 550,537,446 348,365,376 525,918,352 520,225,652 517,505,465 515,334,170 518,205,038 318,351,281 348,804,099 540,644,577 550,041,63	-54.093.01 53.294.395 54.0956.114 53.008.56 57.785.264 52.609.94 52.757.867 54.253.916 53.2571.675 52.009.66 34.94.00.96 538.638.263 53.2571.933 528.264.04 539.781.264 536.507.269 536.00.75 536.464.259 536.457.791 520.313.1	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	<u>\$5,524,490  [\$11,903,591] [\$106,243]</u> <u>\$2,350,290 [\$444,208] [\$1,004,206]</u> <u>\$666,505 [\$1,711,113] </u> <u>\$344,511</u>
Low Income Residential	185,198 185,039 189,379 171,152 194,813 188,339 183,726 205,501 183,651 206,003 210,961 195,06 15,5984 22,455 18,968 23,829 20,927 17,772 17,773 18,774 16,967 18,889 21,791 34,51 16,683 15,596 18,774 15,967 18,879 18,774 15,975 18,774 15,975 18,774 15,975 18,774 15,975 18,77	0 209,155 195,489 194,099 202,340 203,429 197,355 195,748 202,422 193,345 151,01 23,605 20,744 22,874 18,940 19,243 17,692 19,591 16,789 16,073 13,40 18,740 15,411 17,293 17,714 18,388 18,100 18,448 17,35 16,77 13,68	1 47.5% 7.6% 20.5% -20.5% -8.0% -0.5% 11.5% -10.6% -5.3%	23958 11,450 4,720 31,172 8,616 9,017 11,522 3,079 3,694
Smill C&i	5,123         3,031         5,539         4,740         5,503         5,439         4,729         6,009         4,633         5,677         7,328         3,15           791         801         915         825         856         890         771         961         654         941         1,070         82           225,7891         225,9781         225,9781         225,9781         225,9781         225,9781         232,5781         2	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	1 — 53% — 7.1% — 4.1% — 1.40% — 7.9% — 1.3% — 1.5% — 5.2% — 5.4% — 1. — 54% — 1.4% — 5.5% — 6.2% — 2.6% — 1.2% — 1.7% — 1.2% — 2.5% — 2.5% — 2.5% — 2.5% — 2.5% — 2.5% — 2.2% = 4.5% — 0.4% = 4.5% — 0.1% = 4.5% — 1.2%	229 (747) [310] 415 [143] 63 [80] (80] 118 [ 58 (53) (24) (71) 3 (54) 155 [147] 84
Difference Between Billed and Received Revenue	le [Line 13 - Line 14] [56,683,669] [55,633,402] [54,159,627] [52,582,219] [51,445,943] [5293,513] [51,810,928] [55,291,622] [59,147,982] [58,933,644] [58,08,74] [59,147,982]	(\$835,941) (\$104,540) (\$961,756) (\$7,343,103) (\$1,667,447) (\$940,147) (\$1,290,355) \$1,235,275 \$5,206,128 \$8,425,85		
Low Income Residential	52,424,415 (5703,093) (5228,0739) (51,308,652) (5501,933) 52,759 (566,785 (513,331) 5715,694 (51,266,728 (51,032,355) (51,		1 2-25.5% 328.4% 42.0% 76.5% 35.4% 35.6% 339.0% 311.8% 1.6% 1 45.4% 153.7% 207.8% 90.7% 55.4% 35.6% 329.5% 2.25.8% 1 2.67% 10.72% 2.42% 65.5% 30.7% 55.8% 403.5% 37.34% 32.6% 1 2.67% 10.72% 42.4% 65.5% 30.4% 55.8% 10.7% 10.8% 32.8% 1 2.67% 10.72% 42.4% 65.5% 30.4% 55.8% 10.7% 10.8% 32.8% 1 2.67% 10.7% 10.7% 32.6% 1 2.67% 10.7% 10.7% 1 2.67% 10.7% 10.7% 1 2.67% 10.7% 10.7% 1 2.67% 10.7% 10.7% 1 2.67% 10.7% 1 2.6% 1 2.6%	[52,143,717]         [1,080,930]         177,669         1,183,622         450,103         4,370         (251,457)          (62,761)         [233,256]           [590,7244]         1,377,893         517,474         (391,403)         648         46,977         (466,806)         (252,575)         (1033,758)           [590,7244]         1,377,893         517,474         (391,403)         648         46,977         (466,806)         (252,575)         (1033,758)
Large C&I	(599,202)         (51,23,3575)         (51,27,822)         (537,804)         (523,624)         (522,623)         5224,130         532,743         51,062,845         51,516,619         5851,603         567,97           563,102         (513,807)         (518,807	\$339,272 \$831,601 [51,080,155] \$351,108 [5119,708] (\$39,753] (\$350,029] \$741,267 \$1,023,390 \$2,292,30 (\$1,087,404] \$1,590,187 (\$3,656,116] (\$8,822,561) (\$1,206,742] (\$1,081,987) (\$1,471,756) \$2,483,965 \$8,423,900 \$14,568,81		100-100         100-100 <t< td=""></t<>
Customers on Arrearage Mgmt/Forgiveness Plar Residential	st <mark>AMP]</mark>	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	5 -25.3% -33.7% -49.8% -58.0% -57.8% -75.4% -77.4% -76.1% -74.1% - -17.0% -0.9% -20.4% -47.1% -43.7% -54.3% -55.0% -61.1% -60.9% -	(66) (95) (160) (181) (206) (236) (226) (192) (1
Small C&I			0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	
Large C&I Total Customers Disconnected for Non-Payment			0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	$ \begin{bmatrix} 0 & 0 & 0 & 0 \\ - & 45 & - & - & - & - & - & - & - & - & - & $
Residential	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$		2 14005% 1500% 100	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$
Small C&I	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$		$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Total		· · · · · · · · · · · · · · · · · · ·	- 0.000 - 0.001 - 0.00	
Customers on Payment Plans	$ \begin{bmatrix} -\frac{1,334}{54} & \frac{1,474}{57} & -\frac{1,843}{56} & \frac{1,783}{56} & \frac{1,614}{56} & \frac{1,627}{46} & \frac{1,643}{291} & \frac{1,705}{291} & \frac{1,554}{49} & \frac{1,454}{43} & \frac{1,267}{481} & \frac{855}{481} & \frac{1}{48} $	$-\frac{767}{34}$ $-\frac{592}{39}$ $-\frac{606}{82}$ $-\frac{654}{108}$ $-\frac{723}{126}$ $-\frac{644}{109}$ $-\frac{606}{144}$ $-\frac{631}{176}$ $-\frac{650}{153}$ $-\frac{54}{13}$	$-\frac{-42.5\%}{-37.0\%}$ $-\frac{-59.8\%}{-31.6\%}$ $-\frac{-67.1\%}{-20.6\%}$ $-\frac{-63.3\%}{-66.2\%}$ $-\frac{-55.2\%}{-125.0\%}$ $-\frac{-60.4\%}{-137.0\%}$ $-\frac{-63.1\%}{-396.6\%}$ $-\frac{-63.0\%}{-506.9\%}$ $-\frac{-58.2\%}{-282.5\%}$ $-\frac{-60.4\%}{-125.0\%}$ $-\frac{-63.0\%}{-396.6\%}$ $-\frac{-58.2\%}{-282.5\%}$ $-\frac{-60.4\%}{-125.0\%}$	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$
	$ \begin{bmatrix} - & 10^{-}_{1} & - & 11^{-}_{1} & - & 15^{-}_{1} & - & 18^{-}_{1} & - & 20^{-}_{1} & - & 20^{-}_{1} & - & 15^{-}_{2} & - & 18^{-}_{1} & - & 19^{-}_{1} & -$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	30.0% <u>9.1% 90.9%</u> 53.3% 83.3% 82.0% <u>120.0%</u> 220.0% 207.1% 100.0% 500.0% 0.0% 100.0% 600.0% 400.0% 0.0% 0.0% 0.0% 0.0%	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Total           Current A/R	\$24,536,142 <u>\$16,363,974 \$11,393,203 \$8,401,747 \$5,978,197 \$6,514,759 \$7,000,644 \$7,896,146 \$14,472,878 \$21,135,053 \$26,094,909 \$25,886,53</u>	5,493         4,005         5,600         4,007         4,301         3/79         5,712         4,214         4,458         4,10           520,403,361         512,200,501         57,253,389         56,396,300         56,772,026         56,463,279         56,293,017         512,200,577         519,166,95           51,109,048         51,009,276         5401,553         542,453         5365,336         5342,016         5385,246         5387,203         5704,681         51,071,513,108         52,071,32           52,882,126         53,016,478         5709,275         5584,502         5706,602         5584,248         580,366         51,513,108         52,071,35         53,513,108         52,071,35         53,513,108         52,071,37         53,513,108         52,071,37         53,513,108         52,071,37         53,513,108         52,071,37         53,513,108         53,671,37         53,513,108         53,671,37         53,513,108         53,671,37         53,513,108         53,671,37         53,513,108         53,671,37         53,513,108         53,671,37         53,513,108         53,671,37         53,513,108         53,671,37         53,513,508         53,671,37         53,513,508         53,671,37         53,513,508         53,671,37         53,513,508         53,671,37         53,513,508 </td <td>- 신조제 44.55 20.55 20.75 44.15 20.55 20.75 44.15 20.55 20.55 42.55 42.55 20.55 1.55 1.55 1.55 1.55 1.55 1.55 1.55</td> <td>Constraint         Constraint         Constra</td>	- 신조제 44.55 20.55 20.75 44.15 20.55 20.75 44.15 20.55 20.55 42.55 42.55 20.55 1.55 1.55 1.55 1.55 1.55 1.55 1.55	Constraint         Constra
Low Income Residential	53,665,165 52,244,719 51,225,301 585,7290 548,865 585,787 509,7801 5801,531 51,814,999 55,097,114 53,727,565 54,747,47	1 51,109,048 51,009,276 501,553 544,558 546,536 546,537 558,526 5387,203 570,681 51,022,11 52,882,156 52,416,152 51,641,758 5799,57 5684,502 5706,602 5664,284 580,386 51,551,386 52,671,23 53,703,538 53,600,527 52,597,682 51,519,066 51 51,017,01 51,017,12 51,017,682 51,517,585 51,517,585 51,517,585 51,517,585 51,517,517,585 51,517,585 51,517,585 51,517,585 51,517,517,517,517,517,517,517,517,517,5	$ \begin{bmatrix} -6338 & -35596 & -2718 & -2628 & -2134 & -4466 & -3128 & -2138 & -2608 & -2688 & -2688 & -2688 & -2588 & -2688 & -2588 & -2688 & -2588 & -2688 & -2588 & -2688 & -2588 & -2688 & $	[52,384,669]         [56,4423]         (155,654)         (150,974)         (72,693)         (58,643)         (177,928)         (222,326)           (5780,567)         171,473         289,457         (58,003)         35,639         23,113         (43,517)         43,815         (263,413)
Large C&I	52,636,702 52,236,176 51,531,388 51,366,618 51,516,664 5844,734 51,203,357 51,237,119 51,965,837 53,192,934 53,251,478 52,631,92 39,237,650 525,970,176 517,663,440 512,990,192 59,958,107 59,769,034 510,915,452 512,262,875 521,916,116 533,054,371 539,653,862 538,067,98	\$30,674,345 \$28,646,574 \$22,456,745 \$12,621,250 \$10,317,292 \$10,880,339 \$10,249,739 \$12,698,998 \$20,020,766 \$30,506,89	321.8% - 10.3% - 27.1%2.8% - 3.6% - 11.4%6.1% - 3.6% - 3.6%	[577,501] 1,182,807 630,673 558,343 [578,370] 779,749 266,690 307,604 396,644 [58,563,305] 52,676,399 54,793,305 (5368,942) 5339,185 51,111,305 (5665,713) 5436,123 (51,895,350)
Collection Effectiveness Residential	2270,000 2270,000 31,000,000 10,000,000 30,000 30,000 30,000 20,000	58.0% 46.1% 46.5% 38.9% 34.4% 27.2% 26.2% 27.5% 31.8% 32.3 58.0% 16.5% 13.8% 15.6% 9.7% 4.6% 8.0% 10.9% 10.9% 10.9% 10.9%	x	
Small C&I	40.15         57.15         45.26         40.56         40.76         41.25         42.56         61.96         55.3           1         22.06         25.224         25.94         39.94         37.81         30.91         10.770         8.774         17.134         13.831         34.5           1         22.064         25.224         25.941         30.541         37.81         30.721         15.784         13.831         34.5           1         22.054         75.54         72.057         75.56         43.78         17.7         72.75         75.64         13.78         13.75         72.75         75.64         13.84         74.5         72.05         75.64         13.84         74.5         72.05         75.64         13.84         74.75         14.87         72.05         75.64         13.84         74.55         14.87         72.05         75.64         13.84         74.55         14.87         72.05         75.64         13.84         74.75         14.87         72.05         75.64         13.84         75.55         75.64         73.84         73.75         14.87         74.75         14.87         14.75         14.87         14.87         16.85         16.85         16.85	73.7%         56.5%         64.5%         54.2%         49.3%         43.8%         49.4%         53.3%         55.1%         58.0%           78.0%         61.1%         71.2%         64.3%         69.5%         61.1%         64.7%         64.6%         62.3%	X         -26.2%         -15.8%         -26.5%         -30.5%         -35.7%         -27.0%         -26.5%         -29.0%           -23.6%         -8.8%         -16.2%         -34.4%         -14.3%         2.1%         -10.1%         4.8%	-22.1%, -12.1%, -19.6%, -21.6%, -24.3%, -18.3%, -19.2%, -22.5%, -18.3%, -19.2%, -22.5%, -18.3%, -19.2%, -23.5%, -24.4%, -10.2%, -14.4%, -7.3%, -3.3%, -24.4%, -7.3%, -3.3%, -24.4%, -7.3%, -3.3%, -24.4%, -7.3%, -3.3%, -24.4%, -7.3%, -3.3%, -24.4%, -7.3%, -3.3%, -24.4\%, -7.3\%, -3.3%, -24.4\%, -7.3\%, -3.3%, -24.4\%, -7.3\%, -3.3\%, -24.4\%, -7.3\%, -
Total	$ + - \frac{\alpha_{2,4,79}}{61.85} - \frac{\alpha_{2,4,79}}{58.05} - \frac{\alpha_{2,4,79}}{52.75} - \frac{\alpha_{4,739}}{47.35} - \frac{\alpha_{4,739}}{43.65} - \frac{\alpha_{4,739}}{41.65} - \frac{80.059}{48.75} - \frac{80.128}{44.45} - \frac{80.278}{61.05} - \frac{83.38}{64.65} - \frac{85.2}{60.05} - \frac{80.278}{64.65} - 80$	$\frac{1}{6} - \frac{1}{58.5\%} - \frac{1}{47.1\%} - \frac{1}{50.1\%} - \frac{1}{41.0\%} - \frac{0.1.3\%}{36.8\%} - \frac{0.4.3\%}{30.3\%} - \frac{68.3\%}{31.9\%} - \frac{68.7\%}{33.4\%} - \frac{69.7\%}{34.5\%} - \frac{69.7\%}{34.5\%} - \frac{69.7\%}{34.5\%} - \frac{69.7\%}{35.6\%} - \frac{69.7\%}{35.6\%} - \frac{69.7\%}{34.5\%} - \frac{69.7\%}{34.5\%} - \frac{69.7\%}{35.6\%} - \frac{69.7\%}{35.6\%} - \frac{69.7\%}{34.5\%} - \frac{69.7\%}{34.5\%} - \frac{69.7\%}{35.6\%} - \frac{69.7\%}{35.6\%} - \frac{69.7\%}{34.5\%} - \frac{69.7\%}{35.6\%} - \frac{69.7\%}{35.6\%} - \frac{69.7\%}{34.5\%} - \frac{69.7\%}{35.6\%} - \frac{69.7\%}{35.6\%} - \frac{69.7\%}{35.6\%} - \frac{69.7\%}{34.5\%} - \frac{69.7\%}{35.6\%} - \frac{69.7\%}{35.6\%} - \frac{69.7\%}{35.6\%} - \frac{69.7\%}{35.6\%} - \frac{69.7\%}{35.6\%} - \frac{69.7\%}{34.5\%} - \frac{69.7\%}{34.5\%} - \frac{69.7\%}{35.6\%} - \frac{69.7\%}{35.6\%$	$\frac{1}{2}$ $   \frac{1}{23.8\%}$ $ \frac{1}{13.6\%}$ $ \frac{1}{22.1\%}$ $ \frac{20.8\%}{22.0\%}$ $ \frac{-10.7\%}{30.5\%}$ $ \frac{10.7\%}{23.3\%}$ $ \frac{20.8\%}{31.5\%}$ $ \frac{1}{22.2\%}$ $         -$	

#### COMBINED 12/26/2020

# COMBINED

	Mar Apr May Jun July	2019 Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun	2020 Jul Aug Sept Oct Nov 12/26/2020 Mar Apr h	2019 / 2020 Variance (Percent Change) May Jun Jul Aug Sep Oct Nov Dec h	2019 / 2020 Variance (Amount Change) for Apr Moy Jun Jul Aug Sep Oct Nov Dec
I of Customers Residential				$\frac{168}{168} = \frac{168}{168} = \frac{158}{158} = \frac{178}{178} = \frac{168}{168} = \frac{198}{198} = \frac{178}{178} = \frac{1}{178} = $	
Small C&I	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Large C&I	$-\frac{1,816}{763,828} - \frac{1,816}{763,995} - \frac{1,815}{763,318} - \frac{1,814}{762,940} - \frac{1,814}{763,155}$	1,815 1,818 1,822 1,829 1,833 1,834 1,836 1,838 1,840 1,836 1,8 763,446 764,369 765,491 769,117 772,191 7772,126 773,770 775,217 777,073 776,781 776,6	334 1,829 1,832 1,832 1,832 1,834 1,835 1,835 1,2% 1,2% 1,3% 1,3% 1,2% 1,2% 1,3% 1,2% 1,2% 1,3% 1,2% 1,3% 1,2% 1,2% 1,2% 1,2% 1,2% 1,2% 1,2% 1,2	$-\frac{1.2\%}{1.8\%} - \frac{1.1\%}{1.8\%} - \frac{0.8\%}{1.7\%} - \frac{0.9\%}{1.7\%} - \frac{0.8\%}{1.6\%} - \frac{0.7\%}{1.5\%} - \frac{0.3\%}{1.2\%}$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Residential Low Income Residential	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	<u> </u>	139 125,573 132,481 139,527 141,256 143,178 148,791 34,1% 29,5% 139 20,905 21,285 21,516 19,987 19,988 20,333 -3,4% 5,6%	29.6% 36.4% 18.7% 24.3% 26.4% 27.7% 16.4% 26.4% 27.7% 16.4% 12.5%	34,350 31,938 30,230 36,117 19,529 25,522 29,193 30,609 20,169 (2,545) (2,555)
Small C&I Medium C&I Large C&I	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	12.6% 41.5% 3.9% 19.8% 4.9% 22.5% 0.1% 11.9% 46.1% 10.8% 14.5% 0.1% 20.9% 4.4%	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Total # Arrears 30-60	168 245 232 170 227 135,783 146,867 138,665 130,601 140,568	177 214 180 2218 257 228 186 266 241 2 138,597 346,141 344,431 16,1334 155,352 155,693 46,781 175,519 122,4431 170,1551 172,5 	855 310 243 200 219 261 320 533 34 33.1% 954 32,055 168,224 175,050 176,178 178,033 184,528 29.5% 24.3% 21 21 21 21 21 21 21 21 21 21 21 21 21 2	3.9% 55.9% 36.6% 37.3% 6-5% 21.7% 19.7% 22.7% 32.2% 15.3% 21.2% 19.8% 22.0% 10.8% -	$\frac{3}{40,036} = \frac{3}{35,617} = \frac{3}{31,496} = \frac{4}{4,993} = \frac{2}{24,487} = \frac{2}{29,427} = \frac{2}{28,997} = \frac{1}{31,477} = \frac{4}{17,469} = \frac{1}{29,427} = \frac{1}{28,997} = \frac{1}{31,477} = \frac{1}{17,469} = \frac{1}{10,100} = \frac{1}{$
Residential Low Income Residential Small C&I	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	- 51,339 54,239 51,384 57,711 51,536 48,83 61,753 58,972 51,732 42,043 48,5 - 4,660 5,200 4,838 48,99 4950 5,059 4,820 4,179 3,899 3,899 3,671 3,7 - 5,684 7,556 5,388 8,218 7,630 6,667 7,367 9,536 7,281 5,333 5,6	334 40,690 47,747 53,055 49,715 47,731 53,838 16,2% 54,84 182 31,73 3,923 4,445 3,521 3,271 3,839 16,2% 54,84 355 5,574 5,549 5,299 6,742 6,831 6,770 60,5% 11,1%	-9.6% 13.6% -21.3% 7.0% 2.2% -3.2% 173% - -24.4% 5.7% -30.9% 15.8% 16.1% -27.2% -33.5% - -28.2% 18.6% -30.8% 2.4% 25.9% 25.1% 16.9%	8,208 (2,553) (4,489) 5,817 (11,028) (5,552) (1,184) (1,669) (9,980) (854) (1,263) (1,263) (1,263) (1,263) (1,263) (1,263) (1,263) (1,263) (1,263) (1,273) (1,
Medium C&I	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	-19.8% 29.6% -16.5% -9.4% -15.6% 20.2% -8.3% -	$ \begin{array}{c c c c c c c c c c c c c c c c c c c $
Residential	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$		$\begin{array}{cccccccccccccccccccccccccccccccccccc$	<u>-12.4%</u> - <u>5.1%</u> - <u>16.8%</u> - <u>7.9%</u> - <u>3.7%</u> - <u>4.2%</u> - <u>12.4%</u> - <u>-</u>	
Low Income Residential Small C&I Medium C&I	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	2,150 2,415 3,085 3,071 2,965 3,243]3,004 3,302 2,206 2,209 2,2 2,2712,2972,3002,1742,3652,5952,2373,1904,7282,5851,8  3,613,543,013,2613,9413,124,753,144,753,144,753,144,753,144,753,144,753,144,753,144,753,144,753,144,753,144,753,153,16	203 1.25 1.831 2.124 2.157 2.048 1.1804 -7.5% 1.7.2% 1.28% 373 1.753 1.480 1.566 1.643 1.972 2.007 3.2.3% 1.12.8% 376 3.13 2.66 2.19 2.60 3.14 3.13 2.0.9% 1.51.2.%	-19.1% -15.3% -9.8% -14.8% -12.0% -30.1% -33.3% - -10.8% -14.7% -12.9% -34.8% -31.8% -28.6% -9.3% - 	
Large C&I	$-\frac{32}{25,398} - \frac{27}{27,251} - \frac{47}{28,377} - \frac{27}{24,159} - \frac{34}{20,570}$	$\begin{array}{ c c c c c c c c c c c c c c c c c c c$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	-6.4%         68.0%         44.1%         20.0%         42.3%         7.1%         41.7%           6.4%         1.2%         10.9%         -11.5%         -2.1%         -9.3%         -14.2%	15         34         31         17         15         6         (11)         2         10           10,255         11,825         283         2,233         (2,583)         (487)         (2,563)         (447)
Residential	<u>30,978</u> <u>32,412</u> <u>33,848</u> <u>37,440</u> <u>38,352</u> <u>14,255</u> <u>14,876</u> <u>13,973</u> <u>13,458</u> <u>13,458</u> <u>13,286</u>	37,526 37,538 37,534 42,509 44,576 45,870 44,193 47,433 57,901 65,850 66,7 13,349 13,459 13,550 14,263 15,450 16,068 14,410 14,607 15,398 15,068 15,1	762 66,520 68,484 67,254 70,702 75,474 77,689 53,1% 78,6%	94.5% 78.3% 73.4% 82.2% 79.1% 88.5% 77.5%	16,455 25,489 32,002 29,322 28,158 30,899 29,696 33,188 32,965 351 351 351 351 351 351 352 30,899 29,696 33,188 32,965 351 351 351 351 351 351 351 351 351 35
Small C&I	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	2534 2,629 2,716 2,802 2,725 2,944 2,736 3,147 4,637 6,315 6,1 225 226 228 319 355 331 337 290 336 548 757 7 34 37 20 35 30 30 5 30 75 7	118         5,748         5,539         5,004         4,364         4,402         4,546         57,7%         109,0%           731         74         704         610         531         574         565         0.0%         118           70         73         67         53         52         55         0.0%         114         114	171.8%, 128.6%, 116.3%, 118.6%, 90.3%, 60.7%, 57.1%, 164.7%, 135.4%, 124.8%, 147.0%, 111.8%, 66.5%, 61.7%, 94.1%, 132.8%, 128.7%, 114.7%, 81.1%, 76.7%, 67.7%,	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$
Total	$ - \frac{7}{47,550} - \frac{22}{49,842} - \frac{34}{50,464} - \frac{30}{53,923} - \frac{31}{54,667} - \frac{31}{54,677} - \frac{31}{54,6$		70 = = = =	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$
Residential	15,639,204         16,267,798         12,042,108         8,886,354         9,636,170           3,460,050         3,377,241         2,490,345         1,739,489         1,717,467           2,314,874         2,545,604         1,912,070         1,325,844         1,715,470	11240100 12639513 10597276 10577419 10719200 13260162 18286844 18429191 17708339 1558399 147701 1824281 2091820 1396501 1345433 2093787 240500 2885592 2461547 2434843 2285551 1998 162132 137541 144126 14426 14804 1741991 1993187 246578 340145 344437 2384849 1491	122 11,165,177 15,410,544 19,004,920 15,353,843 13,098,706 515,619,049 17,87% 8,9% 135 15,43,659 196,329 2,233,1596 1,787,640 1,465,677 51,801,599 2,43% -30,6% - 349 1,567,386 2,005,199 2,208,917 2,143,481 1934,215 2,211,401 31,47% 43,2%	22.0% 66.2% 15.9% 37.1% 50.4% 39.8% 23.8% 52 -16.3% 15.0% -10.1% 7.6% 11.4% -6.2% 21.0% ( 22.3% 45.4% 28.2% 10.5% ( 22.3% 45.4% 28.2% ( 22.3% 10.5\% 10.5	789,987 1440,541 3,466,811 5,883,778 1,529,007 4,170,334 6,365,407 4,374,117 2,521,287 840,4031 (1,033,393) 400,4989 260,146 (173,608) 139,011 237,776 4,374,117 2,521,287 755 501 1,079,819, 475 556 51569 47,469 37,469 37,474,01 339,217,75 51,517,517 517,
Medium C&I Large C&I	2 840 447 3 131 534 2 172 853 1 716 460 2 278 883		353 - 2,354,754 - 2,376,649 - 2,689,895 - 2,672,198 - 2,833,308 - 52,992,091 - 13,9% - 50,3% - 168 - 3,386,949 - 2,630,694 - 2,187,664 - 2,262,762 - 2,960,370 - 52,864,720 - 49,994 - 16,6% - 169 - 53,266,349 - 2,630,694 - 2,187,664 - 2,262,762 - 2,960,370 - 52,864,720 - 49,994 - 16,6% - 157 - 12,6%	37.3%         54.8%         3.3%         32.2%         22.5%         44.0%         23.5%         5           24.2%         81.9%         63.6%         132.5%         -11.4%         125.0%         69.4%         \$1	336,108 1574,038 811,495 941,195 75,881 576,290 493,976 817,077 538,592 888,491,493,976 817,077 538,592 888,419 463,376 155,023 131,634 1,493,077 1281,7711 1,255,077 131,306,1 161,399 535,4314 5475,602 5885,660 52,569,981 5570,789 5770,789 57,0264,63 55,831,314 54,071,428 5770,789 5770,780 5770,780,770,780,780,780,780,780,780,780,
S Arrears 60-90	<u>340,7437,7601</u> <u>326,103,7450</u> <u>326,103,7450</u> <u>326,203,7485</u> <u>317,418,555</u> <u>16,979,799</u> <u>7,896,401</u> <u>7,953,674</u> <u>6,097,482</u> <u>4,571,190</u> .	24287067 4687583 5842574 5790180 5392935 6458420 8285420 10792423 11.963241 11.305213 10386	<sup>332</sup> → <sup>24</sup> / <sub>2</sub> 103/ <sup>233</sup> → <sup>24</sup> / <sub>2</sub> 100/ <sup>200</sup> → <sup>24</sup> / <sub>2</sub> 123/24 → <sup>24</sup> / <sub>2</sub> 123/24 → <sup>24</sup> / <sub>2</sub> 123/24 → <sup>25</sup> / <sub>2</sub> 88,860 → <sup>15.7</sup> / <sub>1</sub> → <sup>12.6</sup>	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	<u></u>
Low Income Residential	2,641,184 2,829,427 2,525,729 1,830,398 1,1354,246 681,876 747,968 821,400 656,014 475,936 574,765 741,517 787,480 556,014 475,936	<u>1225,800</u> <u>1341,371</u> <u>1,625,077</u> <u>1,561,292</u> <u>1,541,054</u> <u>1,849,360</u> <u>2,127,128</u> <u>2,421,495</u> <u>2,219,193</u> <u>1,972,934</u> <u>1,841,5</u> <u>51,4943</u> <u>555,876</u> <u>689,388</u> <u>660,759</u> <u>574,404</u> <u>855,547</u> <u>769,111</u> <u>1,127,621</u> <u>1,755,918</u> <u>1,708,894</u> <u>1,262,755</u> <u>51,7016</u> <u>461,375</u> <u>502,707</u> <u>552,706</u> <u>552,705</u> <u>552,705</u> <u>552,705</u> <u>552,705</u> <u>553,705</u> <u>555,705</u>	445 1,619,040 1315,650 13,515,354 1,636,598 1,493,065 51,199,399 - 8,3% -21,6% 70 70 984,110 844,687 936,790 1,066,626 1,067,556 9,947,201 65,43% 140,1% 1 01 101,047 877,866 907,073 9109 1098 1098 1098 1098 1098 1098 1098	-219% 0.6% 19.6% 7.3% 7.3% 0.7% - 0.7% 4.4% 6 105.0% 101.6% 105.5% 64.0% 65.5% 54.7% 61.6% 108.6% 135.1% 105.1% 7.5%	219,689'         (610,234)'         [552,795)'         11,147         264,794         89,850         17,398,7         11,521         (68,229)'           445,687         1,047,550         887,404         635,756         505,174         2325,544         330,914         377,258         406,797         -         30,914
Large C&I	5/4,//05 /41,51/ 78/430 526,472 493,04/ 466,771 506,769 598,467 317,549 301,780 511,344,335 512,722,083 512,686,700 \$9,397,915 \$7,199,199		126.0% 171 1.270.032 1.362.015 503.559 82.0052 473.965 399.424 55.0% 1.65.6% 89 513.547.166 511.539.228 512.937.602 515.519.013 514.093.076 512.447.107 40.5% 47.0%	31.7%         302.8%         32.7%         50.71%         13.8%         120.2%         5           36.8%         63.5%         88.2%         68.5%         76.0%         73.5%         60.0%         54	255622 535213 19907 31622 96272 1054325 20224 54783 25751 54783 25751 54783 25751 54783 25751 54783 25751 54783 5597824 559782 559788 559788 559785 55978 55978 559785 55978 559785 55978 559785 559785 559785 55978578 5
S Arrears 90> Residential Low Income Residential	18,341,187 19,867,237 21,086,406 23,226,854 24,007,656 11,754,374 12,715,678 12,721,947 12,548,755 12,476,065	25,226,997 23,802,670 23,858,645 26,230,925 27,458,256 29,004,165 29,874,684 32,607,502 38,586,035 44,148,487 47,339,7 12,615,322 12,726,628 12,889,150 13,739,248 14,074,562 14,721,054 13,809,503 14,447,099 15,552,080 16740 701 47,454	782 50.832.240 54.140.759 55.266.777 60.007.926 65.659.683 570.139.287 77.8% 94.2% 29.141 70.281 77.8% 94.2% 77.8\% 77.8\%	109.4% 103.8% 111.7% 126.3% 132.2% 151.5% 150.3% 514 26.5% 32.6% 44.3% 44.0% 38.5% 30.1% 23.9% 51	266,315 18,718,726 23,062,081 24,112,928 26,824,534 30,213,762 31,464,107 36,149,281 39,428,738 692,775 2,836,402 3,368,733 4,093,674 5,531,719 5,550,301 4,894,719 3,877,022 3,289,164
Small C&I	1,125,267 1,213,763 1,306,186 1,317,938 1,331,390 843,665 831,338 853,395 879,892 934,779 724,7261 727,052 831,338 853,395 879,892 934,779	1,277,937 1,265,251 1,315,349 1,437,371 1,509,399 1,556,600 1,705,339 1,949,784 2,696,682 3,645,578 4,107,4 916,200 1,003,123 990,462 1,049,815 1,100,484 1,114,107 1,058,784 1,169,488 1,754,106 2,542,103 2,910,1	120 4,420,101 4,554,579 4,224,316 3,918,847 4,166,744 54,472,565 73,3% 122,2% 132 3,063,857 3,002,102 2,758,797 2,436,580 2,606,454 52,743,503 38,6% 111,0%	179.1%         211.7%         232.0%         256.4%         233.8%         197.9%         189.9%         5           197.9%         230.7%         227.8%         227.7%         175.0%         148.6%         148.3%         5	824,517 1,483,099 2,339,392 2,789,482 3,086,711 3,276,642 2,958,765 2,603,498 2,729,373 3325,823 922,768 1,688,708 2,039,240 2,129,078 2,085,902 1,755,674 1,456,528 1,556,639
Total	234,780 278,095 371,169 300,923 365,108 532,299,273 534,906,111 536,339,103 538,274,362 539,115,998	325,211,251 440,051 417,2451 552,153 44,51151 417,370 546,815,225 546,761,688 550,499,401 559,013,599 57,040,783 57,151,70 475,1551 440,051 417,2451 552,157,157 145,157,157 145,157,157 145,157,158 147,515 147,515 147,515 147,515 147,51	422 1.040,224 1.300,413 1.227,413 1.172,893 1.180,826 3.1306,446 38.781 2.2781 88 577,354,506 581,164,476 581,128,450 584,302,828 590,648,119 395,727,269 563,% 69,15% 69,15%	05.4%1 1/1.0%1 181.5%1 1/3.9%1 185.5%1 147.5%1 101.9%1 84.5% 87.6% 97.8% 107.0% 106.8% 113.3% 111.2% 518	990,/48 146,/21 242,/46 516,002 664,715 866,277 816,707 816,707 956,655 735,565 200,200 200,200 200,200,200,200 200,200,
Residential	40,960,190 44,031,435 41,082,188 38,210,691 38,215,016 17,855,608 18,922,347 17,738,021 16,118,641 15,547,777 4,122,016 450,7335 4,039,655 3,256,796 3,257,796	39,454,164 41,129,767 40,680,945 42,598,524 43,571,012 48,722,747 56,428,669 61,829,116 68,257,616 70,992,619 72,498,5 15,665,403 16,161,520 16,420,845 17,154,879 17,675,094 19,179,014 18,832,222 19,488,241 20,115,122 20,48,592 20,88,5 34,473 23 2372,760 54,5588 34,5588 34,558 34,558 34,558 34,558 34,558 34,558 34,558 34,558 34,558 34,558 34,558	114 70,655,354 76,695,403 83,351,143 86,428,681 88,758,034 594,147,827 50,9% 55,0% 511 21,170,683 21,444,564 21,468,098 20,190,411 19,987,152 520,064,447 9.1% 6.3% 6.3%	72.8%         89.7%         84.9%         94.4%         102.7%         112.5%         108.4%         520           13.6%         27.1%         36.2%         36.9%         32.8%         23.0%         16.5%         51           07.4%         112.6%         04.1%         05.5%         51         51	868,925 24,226,181 29,910,431 34,287,823 32,440,338 37,241,239 42,221,376 45,747,736 45,159,10 5,622,706 5,779,161 5,506,748 37,9566 2,832,273 5,666 2,832,677 5,662,769,161 5,662,769,161 5,769,161 3,777,77 1,467,161 3,777,77 1,479,170,177 1,479,177 1,479,170 1,479,177 1,479,170
Medium C&I	4,258,816 4,704,389 3,816,78 3,122,824 3,706,709 2,228,453 3,706,709 2,884,959 3,772,144 2,890,150 2,030,617 2,738,453 570,081,589 575,737,650 569,563,692 562,752,569 563,733,752	3226,574 3,662,218 3,382,294 3,925,540 3,329,128 3,383,000 4,243,661 5,335,136 8,139,673 7,107,954 6,805,2 1,914,213 3,211,836 1,766,873 2,415,673 3,301,013 3,713,206 2,835,012 4,321,756 4,713,085 3,788,179 4,021,6	200 6,434,666 6,5251,615 6,530,745 6,022,013 6,498,610 56,552,365 24.8% 73.0% 565 5,587,505 5,294,121 3,949,058 4,264,207 4,621,160 55,167,414 49,8% 32.1%	35.1%         117.9%         73.6%         93.8%         73.4%         80.6%         65.5%         51           31.1%         98.1%         107.7%         176.6%         23.0%         141.3%         91.3%         51	266,30         3,43,284         2,342,76         3,662,66         2,727,960         3,025,041         2,668,327         2,660,719         2,572,970           3,65,768         1,144,941         398,059         1,991,048         2,349,052         3,379,968         732,222         2,467,334         2,255,467           9,871,         3,354,399         3,415,829         3,534,582         553,415,822         557,052,647
Total Billed Sales kWh or therms Residential	570,081,589 575,737,650 569,563,692 562,752,569 563,733,752 249,961,813 203,392,856 197,891,015 198,297,493 274,460,888	563,674,586 567,962,709 565,852,941 569,940,929 572,255,500 579,870,103 587,239,802 597,072,961 5109,366,699 5109,730,565 5111,119,6 347,737,188 265,643,409 190,963,111 188,402,630 243,580,135 295,302,002 233,881,939 227,358,423 225,209,232 216,577,895 216,665,9	313 5111,020,208 5117,089,968 5122,489,067 5124,041,266 5127,033,470 5133,663,218 38.5% 44.4% 386 320,432,715 385,812,409 270,492,731 211,584,284 209,571,857 N/A -9.0% 10.7%	57.7% 77.1% 74.2% 83.9% 80.2% 88.4% 81.6% 526 9.4% 9.3% 16.7% 10.9% 1.8% 10.8% 11.2% (22	991,371 543,625,049 540,166,873 548,367,044 547,286,456 553,415,382 554,526,538 558,188,325 557,092,541 603,390  521,816,376  518,686,880  518,368,493  545,971,827  538,075,221  54,849,322  520,621,173  521,169,227
Low Income Residential	21,123,701 17,515,416 16,580,000 15,916,176 20,630,919 60,501,499 55,363,476 51,663,015 53,571,483 59,013,215 40,027,407,407,407,407,407,407,407,407,407,40	25,810,603 19,257,597 14,392,617 14,737,828 19,441,313 22,165,435 18,324,612 18,784,730 18,677,705 17,947,649 16,595,8 66,525,479 59,909,466 50,776,478 47,100,630 55,982,487 66,125,889 58,120,417 58,103,939 52,729,483 49,212,7751 49,212,1	229 23,525,028 29,423,398 20,241,989 15,122,232 15,769,781 N/A -11,11% 6,6% 229 99,574,220 66,485,926 56,724,983 53,946,578 46,633,915 N/A -2,6% -4,8% -4,8%	8.2%         6.8%         14.0%         14.0%         5.1%         5.1%         7.0%         12           -4.7%         -8.1%         1.0%         -3.0%         -5.3%         6.2%         -1.0%         1	338,971) \$1,162,288 \$1,367,649 \$1,079,653 \$2,894,108 \$3,612,795 \$984,391 \$730,615 \$1,031,954 \$90,550] \$2,633,993] \$2,445,263] \$2,6359,354] \$561,005 \$2,609,553 \$1,534,483] \$5,170,000 \$546,714]
	10,223,360 101,222,171 103,116,895 101,613,243 116,753,892 207,851,024 215,290,848 109,444,782 194,342,846 221,138,906 649,664,395 592,785,314 559,697,707 563,941,241 692,007,820	132/0623.435 [1026.1192] 101.466,265 [94.752,272] 107.41,374 [107,107] [106,007,49 [107,103] [106,007,49 [107,103] [	27   105,010,104   105,002,412   104,003,933   100,116,131   80,060,213   10/1,6   3 73   203,545,441   210,270,879   195,361,017   188,505,834   175,649,874   N/A   3,3%   3,8%   3,8%   244   715,596,768   818,355,024   648,624,723   569,276,059   537,393,647   N/A   3,8%   3,8%   1,1%	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	257,007 [35,42,76] [35,42,76] [35,42,76] [35,42,75] [37,400,40] [37,400,40] [37,400,40] [37,400,40] [37,460,40] [3
Billed Total Revenue \$ Residential I ow Income Residential	579.385.302 563.446.327 556.480.259 549.549,106 566.513.964	572,756,186 561,142,720 568,646,425 555,155,205 562,176,103 5102,204,276 577,413,039 579,521,788 572,569,146 568,5117,723 555,814,2 41.271.287 51277,551 51276,841 51276,841 5138,8721 515770,248 56,313,907 54,977,976 54,342,470 54,313,450 5136,65	231 584_141_584 586_849.021 569_194_889 561_204_822 561_603_9091 566_870.366 0.7% 1.50% 1.50%	213% 12.6% 26.5% 17.8% 13.2% 4.4% 11.7% 5.5%	336,436 ( 59,522,819) \$12,037,464 ( 56,265,125 ( \$17,627,620 ( \$13,092,634 ( \$8,052,160 ( \$2,556,397 ( \$6,448,704 ( ) ) ) ) ) ]
Small C&I Medium C&I	515,744,904 512,768,911 510,960,820 59,911,363 512,009,12 525,766,057 522,532,243 519,984,266 518,471,066 524,295,424	\$12,741,550 \$11,547,543 \$11,379,432 \$11,247,666 \$15,097,666 \$17,897,312 \$15,355,566 \$14,849,807 \$12,516,876 \$10,732,078 \$6,480,9 \$20,550,630 \$20,514,388 \$19,799,889 \$16,734,038 \$521,10,184 \$527,141,284 \$527,768,316 \$522,515,889 \$20,168,495 \$318,616,883 \$18,007,3	227 512,622,137 513,523,034 512,607,262 511,873,866 510,743,241 511,611,402 -5.7% - 2.0% - 884 521,399,749 524,338,532 527,644,590 520,365,713 517,364,488 510,482,392 -12,6% - 10,5	- <u>21</u> % - <u>4.3</u> % - <u>5.2</u> % - <u>6.1</u> % - <u>9.2</u> % - <u>4.3</u> % - <u>4.4</u> % ( <u>6.8%</u> - <u>2.4%</u> - <u>11.9%</u> - <u>18.0%</u> - <u>34.8%</u> - <u>2.9%</u> - <u>3.8%</u> - <u>(</u> <u>5</u>	250.056) [52.252] [52
Total Supplier Receivables Purchased (for EDCs)(1)	\$27,996,240 \$26,495,953 \$24,423,562 \$21,735,934 \$24,690,633 \$155,895,098 \$129,986,928 \$115,733,268 \$103,032,344 \$131,489,011	325,962,867 542,516,514 542,512,117 520,525,96 525,572,110 529,472,843 529,485,586 532,510,486 532,109	105 32143501 36336015 36390035 323300046 22744109 224175,000 -108% 778 [147,744,138 [155,808,041 [139,778,523 [119,941,739 ]115,315,913 [155,555,649 -7.0%] 3.0%]	-2.3% 20.4% 20.5% 4.6% 30.0% -2.3% 52.5% [34 6.9% 10.3% 12.4% 13.8% 15.3% 0.6% 7.1% (510	294,357 [32,356,059] [32,267,059] 53,300,771 294,867 31,173,428 52,185,272 [32,016,97 21,275,411] 960,305] 53,306,927[ 57,955,165 [510,583,334 \$16,255,127 \$18,925,802 \$18,532,926 \$766,924 \$7,672,085 ]
Residential Low Income Residential Small C&I	╡゠゠ヸ゠゠ヸ゠゠ヸ゠゠ゖ゙゠゠ヿ	╞╴╾┝╶╴┝╶╴┾╴╴┼╴╴┽╴╴┽╴╴┥╴╴┫╴╴┨╴╴┨╴╴╌╴	_¦ ⊨ ⊨ _ = ÷ = = ÷ = = ÷ = = = = = = : = = = : = = : = = : = = : = = : = = : = = : = = : = = : = : = = : : = : : : = : : = : : = :		╶╶┆ <b>╴╴╶┆╴╴╴┆╴╶╴┆╴╴╴┟╶╶╴</b> ╁╶╴╴╁╶╴╶╁╴╴╶┧╴╴╶┨┈
Medium C&I					
Total Revenue Billed \$ (Line 11 + Line 12) Residential	79,385,302 63,446,327 56,480,259 49,549,106 66,513,964	73,756,186 61,142,720 58,648,425 55,155,205 82,178,103 102,204,276 77,413,039 79,921,738 72,969,146 68,517,723 55,814,2	231 - 84,141,584 - 85,849,021 - 69,194,889 + 61,204,822 + 61,603,909 + 566,870,366 - 0,7% - 15,0% - 15,0% - 15,0%	21.3% - 12.6% - 26.5% - 17.8% - 13.2% - 4.4% - 11.7% 5	536,436 9,522,819 12,037,464 6,265,125 17,627,620 13,092,834 8,052,169 22,556,397 6,448,704
Low Income Residential Small C&I Medium C&I	7,002,594 4,743,494 3,884,361 3,364,875 3,988,078 15,744,904 12,768,911 10,960,820 9,911,363 12,000,912 25,766,057 22,532,243 19,984,276 18,471,016 22,954,224	4371,287 3,722,653 3,775,841 3,988,721 5,570,248 6,313,907 4,977,926 4,342,470 4,131,650 3,665,296 3,256,4 12,741,550 11,547,543 11,375,342 11,242,666 15,097,666 17,897,312 15,355,596 14,849,807 12,216,876 10,732,078 9,480,9 2,0549,1670 2014,354 1979,9590 15,743,1491 27,110141 27,1407,1421 27,786 11,162 72,151,880 2014,164,466 148,1683 11,1627 1	131 4,395,167 4,541,439 3,825,237 2,934,290 3,162,696 53,415,689 36,0% 12,9% 227 12,622,137 13,523,034 12,607,262 11,873,866 10,743,241 511,611,402 5,7% -2.0% 12,801,213,941,213,941,213,941,213,942,134,213,213,113,113,113,113,113,113,113,113	-5.6% -3.2% 10.2% 3.9% 2.8% -22.4% -20.7% 52 -2.1% -4.3% 5.2% 6.1% 9.2% 4.3% -4.4% ( 6.5% 7.4% -11.9% 18.0% 34.8% 7.9% 3.8%	660.124) [61.1844) [219.065) [108.444] 407.089 [170.152] 102.585 [845.551] [825.026] 385.087] [252.035] [228.743] [430.436] 6.21.226 781.485 [10.597.19 494.444 [499.426] 270.168] [27.647.271] [13.74.7411] [44.1927] [278.6578] 3.707.692 [21.3027] 558.144 [499.426]
Large C&I Total	27,996,240 26,495,953 24,423,562 21,735,934 24,690,633 \$155,895,098 \$129,986,928 \$115,733,268 \$103,032,344 \$131,489,011	25,362,587 24,318,314 25,573,217 20,523,198 25,572,170 29,472,823 24,483,588 23,304,888 24,109,688 22,156,474 27,096,7 5136,882,239 5121,245,597 5119,180,815 5107,643,828 5150,528,370 5183,029,601 5145,016,465 5144,934,792 5133,895,855 5123,688,433 5113,615,6	05 25,185,501 26,536,015 26,506,546 23,563,048 22,441,609 524,175,800 -16,8% -50% -578 \$147,744,138 \$155,808,041 \$138,778,523 \$115,941,739 \$115,315,913 \$125,555,649 -7,0% 3.0% -		<u>691,352)</u> (2,365,266) (2,267,088) 5,300,771 494,867 1,173,428 2,188,233 (2,010,169) 1,918,411 960,305) 53,308,5271 57,555,165 510,583,334 516,255,127 518,925,802 518,532,926 57,60,924 57,672,085
Revenue (Payments) Received (2)     Residential     Low Income Residential	83,854,903 76,028,627 64,713,060 51,017,617 56,356,336 4,151,123 5,398,763 4,412,611 4,418,506 3,622,941	- 65,077,67' 65,940,760 51,245,903 50,045,882 66,445,347 84,474,270 79,751,078 81,654,701 79,822,519 66,870,880 61,533,5 [ 3,408,263 ] 3,53,492 [ 3,272,260 ] 2,472,943 ] 2,963,744 ] 4,163,293 ] 5,775,974 3,454,255 ] 3,250,457 ] 3,424,202 ] 3,094,7	50 64.117,645 76.342,132 73,576,782 63,864,882 56,721,086 547,845,611 - 2,500 - 6,800 - 743 3.117,698 3.150,665 3.778,613 2,795,373 2,247,023 52,194,104 - 16,890 - 39,194 -	3.3% 20.3% 13.8% 10.4% 9.9% 4.2% 13.2% (\$2 -22.4% -30.0% -13.9% 7.6% 11.2% -4.6% 9.1%	200,202) (5,206,108) 2,157,820 10,335,887 7,761,308 7,165,044 6,636,022 2,577,979 6,632,204
Low Income Residential	16,911,723 14,755,528 13,203,836 9,740,805 10,356,328 25,330,874 23,303,570 23,144,131 17,386,602 18,040,190 25,967,784 23,849,883 26,659,712 20,215,781, 21,947,339	12111376 11242240 11661540 9165511 117451349 11851107 14451349 14551249 11382445 11382445 1145245 33556407 11397246 11397246 11395173 1134265 113851617 24252750 12710312 2200550 17127393 10128444 174565 3611372 10288459 24470281 20071239 123147500 26001777 2469348 2355366 2452427 2421227 115274 361137245 201882459 24470281 20071239 23147500 26001777 2469348 2355366 245442 2421227 115244	S07         S131027         1136324         1126324         976534         5035645         11353         1135           S75         1525646         92464031         5245266         1135         25264         2525465         1135         25254           S75         1525676         92460431         5245266         1544213         1640234         1156224         2525445         2525445         2525445         2525445         2525445         2525445         2525445         2525445         2525454         2525454         2525454         2525454         2525454         2525454         2525454         2525454         2525454         2525454         2525464         252546         2525464         252454         252545         2525464         252454         252546         2525427         252546         252546         <	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	330,488) (3,383,083) (1,321,354) 508,562 (45,482) (419,032) 1,525,764 (397,819) 589,764 2429,288) (6,106,172) (3,015,647) 59,072 (245,119 (1,195,645) 3,907,319 (603,430) 1,049,620 104,103 (489,640) (27,4691 (618,340) 31,213,04 (312,340) 1,213,214 (1,195,645) 1,014,192 (1,196,145) 1,0
Total If Revenue (Payments) Received		<u>\$132,076,146</u> <u>\$121,033,776</u> <u>\$120,539,759</u> <u>\$97,698,220</u> <u>\$122,217,512</u> <u>\$154,802,266</u> <u>\$147,675,760</u> <u>\$146,545,423</u> <u>\$121,647,041</u> <u>\$126,516,771</u> <u>\$111,786,0</u>	25 <u>5118,493,966</u> <u>5132,789,131</u> <u>5140,610,414</u> <u>5119,990,205</u> <u>5105,329,705</u> <u>587,460,102</u> <u>6.2%</u> <u>151,1%</u>	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	014100 (201600) (74600) (01200) 75100 (757576) 711277 (100300) (01201) 201600 (10120010) (2016000) 526000 52000 2017000 2017000 5000000 (760160) (760160) (760160) (760160) (760160) ( 201600 (10120010) (10120000) (10120000) (1012000) (1012000) (10120000) (10120000) (1012000) (1012000) (10120000) (1012000) (1012000) (10120000) (10120000
III Revenue (Payments) Received	523,776 524,809 540,038 488,613 561,929 43,234 50,855 49,961 51,239 52,256 64,990 63,534 68,716 59,941 66119.	544.49         531.751         592.27         552.587         584.206         592.04         552.360         595.760         562.182         556.069         586.0           47.331         44.250         502.761         43.441         47.811         527.751         658.88         33.600         97.751         31.7791         94.7781         31.7791         94.7781         31.7791         94.7781         31.7791         94.7781         31.7791         94.7781         31.6701	869 592,389 577,606 565,836 589,003 557,175 434,266 13,7% 7.1% 1861 49,589 45,543 50,159 47,864 43,812 39,106 24,0% 7.1% 171, 71,1981, 70,878, 72,385, 71,681, 65,349, 53,802 5,0%, 1-4%		$\begin{array}{c ccccccccccccccccccccccccccccccccccc$
Medium C&I	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	47,311         46,220         50,226         43,441         47,811         27,751         65,388         33,600         49,753         51,769         48,44           68,034         60,057         72,955         61,333         67,904         82,579         66,874         66,824         62,625         57,424         69,753         57,404         69,753         51,742         69,753         51,742         69,753         51,742         69,753         51,742         69,753         51,742         69,753         51,742         69,753         51,742         69,753         51,742         69,753         51,742         69,753         51,742         69,753         51,742         69,753         51,742         69,753         51,742         69,753         51,742         69,753         51,742         69,753         51,742         69,753         51,742         69,753         51,752         71,44,651         14,697 <td>186        </td> <td>-4.1% 13.7% 3.1% 2.6% 24.7% -3.0% 7.2% -</td> <td><math display="block"> \begin{array}{c ccccccccccccccccccccccccccccccccccc</math></td>	186	-4.1% 13.7% 3.1% 2.6% 24.7% -3.0% 7.2% -	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$
Difference Between Billed and Received Reven Residential	u (Line 13 - Line 14) (\$4,469,602) (\$12,582,301) (\$8,232,801) (\$1,468,512) \$10,157,628	94,05 95,765 740,757 940,747 194,747 194,745 747,756 17,730,055 754,758 960,557 95,757 172,7 54,579,099 (52,798,040) (52,688,478) 55,065,223 515,679,756 517,730,005 (52,378,099) (51,732,944) 52,146,626 51,646,843 (55,539,2	177 130,010 110,003 107,252 128,013 061,857 340,122 13,478 142,475 1794, 520,023,939 510,606,889 (54,381,893) (52,660,060) 54,882,823 519,024,755 -61,2% 117,1%	2.37 17.37 4.37 3.17 7.37 4.57 3.77 -120.0% 277.2% 97.1% 126.7% -24.4% 0.8% -3.6% 52	
Low Income Residential Small C&I Medium C&I	\$2,851,471 (\$655,269) (\$2,82,250) (\$1,053,631) \$365,137 (\$1,166,819) (\$1,996,617) (\$2,243,016) \$170,557 \$1,644,583 \$433 184 (\$771,328) (\$3,159,864) \$1084,464 \$575,573 \$	67,705         653,762         740,527         665,262         716,485         766,136         704,385         668,397         661,527         722,063           \$42,7705         657,964000         (22,58,277)         52,665,035         517,750,057         52,177,007         617,720,461         512,166,051         512,166,051         512,166,051         512,166,051         512,166,051         512,166,051         512,166,051         512,166,051         512,166,051         52,116,051         52,166,051         52,176,051         52,166,051         52,166,051         52,166,051         52,166,051         52,166,051         52,166,051         52,166,051         52,166,051         52,166,051         52,166,05	888 \$1,277,669 \$1,390,774 \$96,625 \$138,917 \$915,672 \$1,221,585 -68,8% -228,4% 40) \$2,311,291 \$1,628,690 \$156,07,51 \$610,042 \$986,847 \$3,354,999 -228,4% -156,8%, mo \$3114,440 \$4,889,179 \$57,293 \$4 \$570,70 \$577,70 \$5115,1471 -128,67% -485,2% -	-145.56% -115.56% 249.9% 44.4% -73.8% 72.6% -39.6% (51 -48.7% -550.7% 40.5% 280.4% -152.7% -316.2% -52.5% 51 -57.2% -46.4% -50.2% -90508.4% 156.6% -32.5% 6	TA6.03         14/72.07         0.879.54         (407.07.07         3.86.312         5.927.750         1.46.147         (11.80)         (11.80)           60.1301         1.66.421         79.53.41         1.51.812         9.13.221         2.977.541         646.604         100.010           33.502         1.66.421         79.53.41         1.51.812         9.13.221         2.977.541         646.604         100.010           33.502         3.11.048,1         1.092.211         1.092.201         606.768         1.005.171         1466.045         9.272.51         1.069.189           33.502         3.11.048,1         1.092.201         1.014.794         400.547         3.272.04         663.242         1.012.197           33.502         3.11.048,1         1.092.201         1.014.794         400.547         3.272.04         663.241         (10.197)         -           37.2501         2.500.3731         479.501         5.203.01         5.232.01         (40.7721)         3.232.942         -         -           37.1301         2.500.3731         479.501         5.564.2431         1.60.7721         3.140.477         5.140.407         540.409         -
Large C&I	\$2,028,456 (\$321,309) \$1,359,444 \$16,700,081 \$253,032 \$2,743,295 \$21,165,877	[51,238,785]         53,328,846         51,102,436         [53,320]         53,424,560         53,471,065         [5514,800         [5648,778]         55,155,445         [52,056,250]         57,439,2           \$4,806,093         \$211,882         (\$1,358,945)         \$9,945,608         \$28,310,858         \$28,227,335         [\$2,659,295]         [\$1,610,631]         \$12,248,814         \$2,830,338         \$1,877.6	1770 \$2,523,033 \$4,494,428 (\$1,615,395) \$1,041,665 \$2,228,663 \$8,342,737 -132,0% 94,8% 553 \$29,250,172 \$23,018,910 (\$831,891) (\$48,466 \$9,986,208 \$38,095,547 401.3% -191.7%	-18.9% 389.4% -8.0% -457.0% -148.5% -5.5% 59346.7% (\$2 -83.1% 642.1% 38.2% 379.0% -492.6% -96.4% 0.4% (\$1	677,235)  2,309,375  479,501  5,919,117 (220,262) 5,753,213 (4,944,241) (60,771)  2,332,594 289,321) \$25,568,257 \$13,569,743 \$1,624,621 \$8,084,295 \$18,212,817 (\$1,043,772) \$1,310,479 \$40,600
Customers on Arrearage Mgmt/Forgiveness Pla Residential Low Income Residential	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	720 587 553 596 539 502 451 442 438 391 3 3,161 3,118 3,056 2,875 2,657 2,516 2,405 2,365 2,367 2,240 2,0	$\frac{137}{256}$ - $\frac{291}{2,166}$ - $\frac{279}{1,838}$ - $\frac{237}{1,705}$ - $\frac{233}{1,417}$ - $\frac{237}{1,344}$ - $\frac{225}{1,264}$ - $\frac{-35,2\%}{27,4\%}$ - $\frac{-36,4\%}{14,1\%}$	49.0% 53.9% 59.1% 61.3% 65.5% 64.3% 50.2% 51.5% 53.3%	[240] (273), [275], [294] [420], [441] [450], [420], [359], [508] [293] (405] (405] (1,323] (1,413] (1,639) (1,531]
Small C&I				0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	
Total Customers Disconnected for Non-Payment	$= \frac{2,539}{2} = \frac{2,785}{2} = \frac{3,411}{2} = \frac{3,696}{2} = \frac{3,757}{2}$		$\begin{array}{cccccccccccccccccccccccccccccccccccc$	22.9% -36.1% -34.1% -45.5% -49.0% -55.5% -54.5%	
Residential	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{c ccccc} -2.00207 m_{\rm ell} & -2.00207 m_{\rm ell$	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$
Medium C&	$\begin{array}{cccccccccccccccccccccccccccccccccccc$			-100.0%100.0	
Customers on Payment Plans					_ 1227) _ 1227) _ 142241 _ 142241 _ 142241 _ 142241 _ 12293 _ 1233 _ 1233 _ 1234
Customers on Payment Plans Residential Low Income Residential Small C&I Medium C&I Medium C&I Large C&I Total	<u>3,982</u> <u>4,220</u> <u>5,270</u> <u>5,530</u> <u>5,152</u> <u>190</u> <u>219</u> <u>250</u> <u>241</u> <u>227</u>	5,182 5,257 5,398 4,939 4,554 3,930 3,244 2,901 2,249 2,207 2,3 218 174 187 228 230 249 225 182 145 251 3	375 - 2,465 - 2,163 - 2,147 - 2,256 - 2,337 - 2,06227.1%46.7%	-58.1% -57.1% -52.2% -58.3% -59.2% -58.2% -52.7%	(1,081)         (1,972)         (3,065)         (3,155)         (2,887)         (3,019)         (3,110)         (3,142)         (2,602)           [8]         (744)         1         144         198         217         3362         490         394
Large C&i	$ \begin{array}{c}\frac{37}{4}\frac{41}{4}\frac{46}{3}\frac{56}{4}\frac{55}{2} \\ - \frac{17}{17,322} - \frac{18,897}{18,897} - \frac{21,791}{21,791} - \frac{22,734}{22,734} - \frac{21,744}{21,744} \end{array} $	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	- 3284 - 32.44 - 72.74 - 127.85 - 233.75 - 334.05 - 305.55	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Total  To	55,492,047 41,972,856 35,607,414 36,452,247 41,310,260 6,070,045 3,720,308 2,940,861 2,671,187 2,717,721	472552644         43354601         55,860734         13117263         55,672,415         66,204,600         61,153,860         32,142,660         48,922,468         45,550,977         31,9177           3420276         3,077,810         2,315,500         3,165,200         42,733,94         3,060,075         3,773,901         3,414,977         3,273,948         2,060,75         2,737,94         1,062,301         1,157,172         1,003,170         9,213,712         7,279,141         6,462         4,523,446         1,062,312         1,157,172         1,003,170         9,213,712         7,279,141         6,462         4,523,446         1,002,312         1,202,312	771 57.128.576 63.282.548 47.999.371 42.086.309 45.641.500 556.303.687 6.0% 16.6%	2 <u>5.0%</u> 4.8% 3 <u>8.3% 26.7%</u> 10.3% 14.2% 5.4% 15.4%	
Small C&i	11,094,759 8,001,393 7,198,007 7,307,270 7,805,111 17,675,456 15,192,781 13,257,197 13,136,873 14,471,835 17,989 268 15,224,620 14,005 270 15,192,781 14,275,275	8.283.176 8.225.6643 7.257.610 8.157.437 10.768.450 12.092.383 11.579.177 10.093.379 9.323.718 7.479.134 6.748.5 13.853.380 13.900.015 12.966.599 13.302.793 165.74.114 18.290.820 17.416.777 15.413.571 15.700.018 13.258.715 12.707.5 15.400.855 10.563.715 10.563.715 10.565.71 17.416 13.200.820 17.416.777 15.413.571 15.700.018 13.258.715 12.707	559 8,675,588 9,781,884 8,262,049 7,481,236 8,161,563 510,050,725 9,078 53% 53% 53% 53% 53% 53% 53% 53% 53% 53%	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	001,380  522,325  281,127   (558,711) 870,477 1,198,708   35,406   223,626   4,126   261,885   507,237   6,518   (896,867) 677,422   3,383,048   (45,277) 174,347   65,071) 309,885   577,242   156,315   169,325   101,275   101,
Total Collection Effectiveness	108,221,905 \$86,521,967 \$73,099,198 \$75,082,486 \$80,648,311	12/00/07 11/00/27 1	Sector         Sector<	99.1% 99.1% 99.2% 99.3% 99.2% 99.2% 99.2% 99.2% 99.2% 99.2%	143,666  512,166,631   52,131,170   519,913,694   523,775,758   54,430,711   55,173,017   52,672,487
Residential	62.7% 24.2% - 24.2% - 24.2% - 24.3% - 24.6% - 57.4% - 57.4% - 61.7% - 61.7% - 61.7% - 61.7% - 61.7% - 61.7% - 61.7% - 76.5% - 76.5%	- 6134 - 6134	1151 48.7%1 49.3%1 49.3%1 42.6%1 38.6%1 35.1%	_201341 _ 197741 _ 211341 _ 202341 _ 216841 _ 311351 _ 26355	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Medium C&l	83.5% 85.7% 86.1% 86.3% 88.3% 90.6% 91.2% 89.3%	665%         645%         665%         615%         67.76         75.77         75.77         75.77         75.77         75.77         75.78           75.	4%         76.1%         77.0%         83.2%         77.9%         72.1%         70.4%         19.3%           3%         80.4%         81.7%         88.8%         85.2%         81.9%         79.1%         41.8           3%         80.4%         81.7%         88.8%         82.9%         71.9%         71.1%         71.4%         51.3%	-11.7% -14.7% -11.9% -11.0% -1.6% -9.7% -10.0% - -1.7% -5.4% -10.5% -12.3% -2.0% -9.5% -7.9% - -1.0% -	
Total Footnotes (if necessary)	00.6% 00.0% 63.2% 66.2%	uuu∋aa 04.37a; 00.07a; >7.07a; b3.87%; b8.9%; b2.5%; 60.8%; 66.5%; 52.9%; 50.	-3/9 -3/176 - 30.176 - 32.378 - 48.375 - 40.375 - 47.155 - 1.0%	-13.0% -20.3% -13.0% -15.0% -18.7% -26.7%	0.00% -13.17% -13.07% -9.1% -10.4% -12.0% -17.8% -10.7%